

# TOSHIBA

# OWNER'S MANUAL

MULTI-CHANNEL CORDLESS TELEPHONE

MULTI-CHANNEL CORDLESS TELEPHONE

# FT-6002 / FT-6102



Should your unit require service, please refer to the "Toshiba service procedure" in your owner's manual.

# **IMPORTANT SAFETY INSTRUCTIONS**

**When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:**

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a dry cloth for cleaning.
4. Do not use this product near water, for example, near a bath tub, wash bowl, kitchen sink, or laundry tub, in a wet basement, or near a swimming pool.
5. Do not place this product on an unstable cart, stand, or table. The telephone may fall, causing serious damage to the telephone.
6. Slots and openings in the cabinet and the back or bottom are provided for ventilation, to protect it from overheating, these openings must not be blocked or covered. The openings should never be blocked by placing the product on the bed, sofa, rug, or other similar surface. This product should never be placed near or over a radiator or heat register. This product should not be placed in a built-in installation unless proper ventilation is provided.
7. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply to your home, consult your dealer or local power company.
8. Do not allow anything to rest on the power cord. Do not locate this product where the cord will be abused by persons walking on it.
9. Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.
10. Never push objects of any kind into this product through cabinet slots as they may touch dangerous voltage points or short out parts that could result in a risk of fire or electric shock. Never spill liquid of any kind on the product.
11. To reduce the risk of electric shock, do not disassemble this product, but take it to a qualified serviceman when some service or repair work is required. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.
12. Unplug this product from the wall outlet and refer servicing to qualified service personnel under the following condition:
  - A. When the power supply cord plug is damaged or frayed.
  - B. If liquid has been spilled into the product.
  - C. If the product has been exposed to rain or water.
  - D. If the product does not operate normally by following the operating instructions. Adjust only those controls, that are covered by the operating instructions because improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal operation.

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E. If the product has been dropped or the cabinet has been damaged.

F. If the product exhibits a distinct change in performance.

13. Do not use the telephone to report a gas leak in the vicinity of the leak.

**CAUTION: TO REDUCE THE RISK OF FIRE OR INJURY TO PERSONS BY BATTERY, READ AND FOLLOW THESE INSTRUCTIONS.**

1. Use only the appropriate type and size battery pack specified in the instruction manual provided for this product.
2. Do not dispose of the battery pack in a fire. The cell may explode. Check with State and local codes for possible special disposal instructions.
3. Do not open or mutilate the battery pack. Released electrolyte is corrosive and may cause damage to the eyes or skin. It may be toxic if swallowed.
4. Exercise care in handling battery in order not to short the battery with conducting materials such as rings, bracelets, and keys. The battery or conductor may overheat and cause burns.
5. Charge the battery pack provided with or identified for use with this product only in accordance with the instructions and limitations specified in the instruction manual provided for this product.
6. Observe proper polarity orientation between the battery pack and battery charger.

**SAVE THESE INSTRUCTIONS**

# 1 INTRODUCTION

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Toshiba America takes pride in presenting the FT-6002/FT-6102, two of the finest telephones available. Intelligent design, superb craftsmanship, and the latest technological advances have been combined to provide you with a telephone that is easy to operate and will provide you with years of dependable service. Please take the time now to read your Owner's Manual carefully, so that you may enjoy the many convenient features of your FT-6002/FT-6102 telephones.

## FEATURES

- Telephone numbers can be dialed using tones, rotary dial type pulses, or a combination of both.
- 2-channel remote will select an alternate channel 1 or channel 2 to avoid interference.
- Programmable Digital Security Codes (65,536) prevent unauthorized calls.
- 3-One touch dial memories for quick dialing. (FT-6102 only)
- Selectable ring sound lets you choose soft and clear and also the volume, high or low. (FT-6102 only)
- Automatic and manual dialing can be combined within the same dialing sequence.
- Up to 20 telephone numbers can be stored in memory, each with a maximum length of 16 digits.
- Pauses may be programmed, where needed, in the middle of an automatic dialing sequence.
- Memory locations can be accessed individually or successively, in any order or combination, all in one dialing sequence.
- Combination storage is available for simplified memory programming and expanded number range.
- Compatibility with alternate long distance services.
- Automatic Redial button for access to last dialed telephone number (up to 32 digits).
- Designed for use as a wall phone or desk phone.
- Flash function for convenient hook-switch control.
- Hearing Aid Compatibility lets you use your cordless telephone if you wear a hearing aid equipped with a T (telephone) switch.
- 2-Way Page sounds a tone from the handset to the base unit or from the base unit to the handset (FT-6102 only).
- Battery low indicator.

## IMPORTANT

### Before using your new phone please follow these instructions

The Digital Security Code, which enables the handset and the base unit to communicate with each other, will not activate unless the handset's battery pack is charged in the base unit.

The correct sequence needed to activate the digital security code is as follows:

① Connect the AC adaptor plug to the DC jack on the rear of your base unit and plug into AC outlet of home electricity in an area where the unit will not be disturbed and power will not be interrupted for 12 to 16 hours.

② Install the battery pack in the handset.

③ Leave the handset in the base unit overnight **12 hours to 16 hours to ensure a full charge.**

When replacing the battery pack, please follow the same procedure.

## WARNING

**TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK). NO USER SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.**

DO NOT PRESS ANY OF THE BUTTONS WHILE YOU ARE SPEAKING.



DO NOT PULL OUT THE PLUG WHILE YOU ARE SPEAKING.

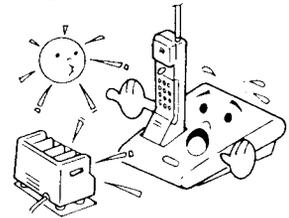


CLEAN WITH A DRY CLOTH.



DO NOT USE.

DO NOT EXPOSE TO HEAT.



Clean the battery charging contacts in handset and base unit regularly with a dry cloth so that sufficient contact is made.

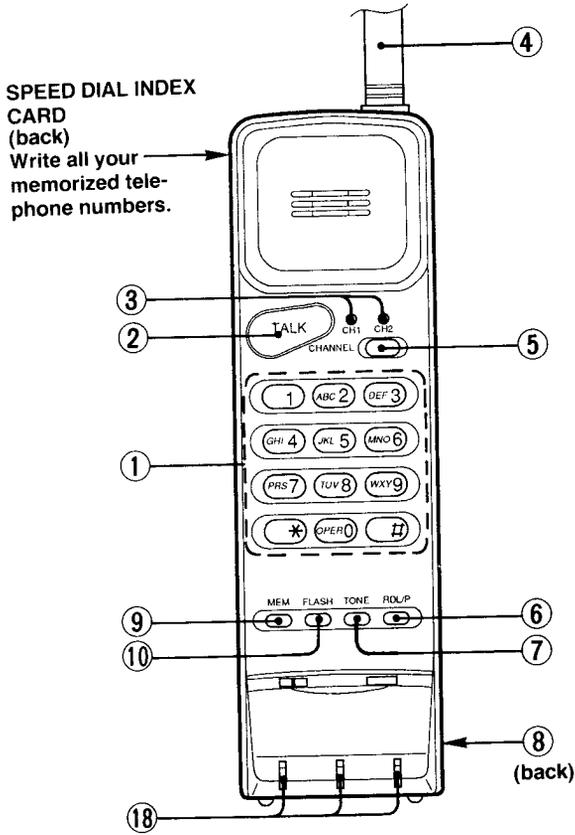
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## PRECAUTIONS

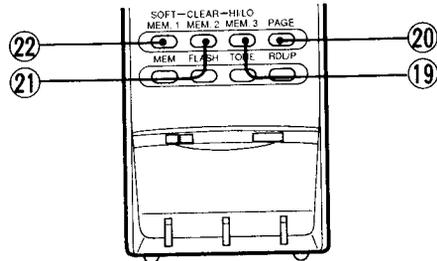
- **Before initial use, charge the battery pack in the battery compartment of the handset for approximately 12 to 16 hours without any interruption of the charge cycle whatsoever.**  
(For details, refer to page 12 "CHARGING THE HANDSET'S BATTERY PACK")
- Operate the AC adaptor on 120V AC, 60 Hz.
- Use the AC adaptor supplied for this unit. Do not use any other AC adaptor.
- Unplug the AC adaptor from the wall outlet when the cordless telephone system is not to be used for an extended period of time. To disconnect the AC adaptor, pull it out by grasping the body. Never pull it by the cord.
- Do not install the base unit in a location near a heat source such as radiators or airducts, or in a place subject to direct sunlight, excessive dust, moisture, rain, mechanical vibration, or shock.
- Do not place the units on or near a TV set or a personal computer, as these units may interfere with each other.
- Should any liquid or solid object fall into the base unit, unplug the unit and have it checked by qualified service personnel before operating the unit any further.
- This unit is designed and approved for single lines only. It should not be connected to multiple lines or a coin telephone or party lines.

If you have any question or problem concerning your set that is not covered in this manual, please consult the nearest Toshiba Service Station authorized to service telephone terminal equipment.  
For Customer Service, Call **1-800-631-3811**.

# HANDSET CONTROLS AND FUNCTIONS



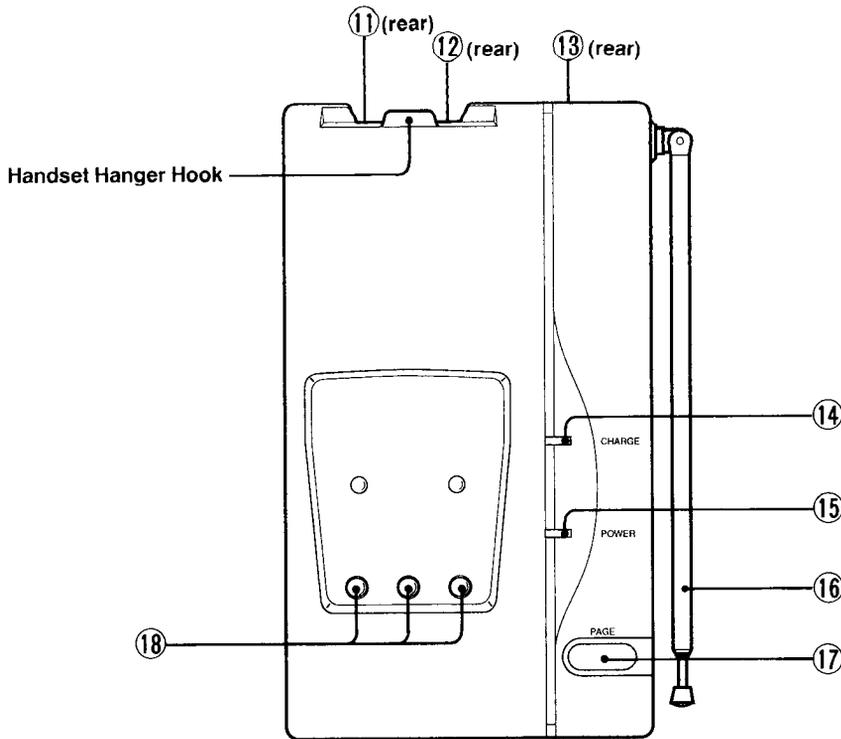
SPEED DIAL INDEX CARD (back)  
Write all your memorized telephone numbers.



FT-6102 ONLY

- ① **0-9, \* , # Buttons** — Used for dialing numbers, storing numbers to memory and setting the digital security coding.
- ② **TALK Button** — Places the handset into talk mode or back to standby.
- ③ **CHANNEL/BATT. LOW LED** — Lights when the handset is in the talk mode and flashes with a short beep tone every 3 seconds when the battery is low and needs to be recharged. Also the CHANNEL/BATT. LOW LED shows current channel being used 1 or 2.
- ④ **HELICAL ANTENNA** — Durable high-gain helical antenna.
- ⑤ **CHANNEL SELECTOR Button** — Selects channel 1 or channel 2 when interference noise is heard.
- ⑥ **REDIAL/PAUSE Button** — Redials the last number dialed, or inserts a pause into memory dialing sequences.
- ⑦ **TONE Button** — When the TONE/PULSE switch located rear of the base unit is in **pulse**, one touch of the TONE button allows tone dialing for access to long distance services, etc. This also functions when storing numbers to memory. (The pulse to tone override works on each individual call).
- ⑧ **Rechargeable Battery Pack** — User replaceable and rechargeable for long, trouble-free service.
- ⑨ **MEMORY Button** — Used when storing numbers in memory and setting the digital security coding.
- ⑩ **FLASH Button** — Sends a timed hookflash on the telephone line for accessing services such as call waiting, etc.

## BASE UNIT CONTROLS AND FUNCTIONS



- ⑪ **Telephone Modular Jack** — Plugs one end of the telephone line cord into this jack and the other end into a standard RJ11C telephone line jack for connecting the base unit to the telephone line.
- ⑫ **DC Jack** — Plugs one end of the AC adaptor into a standard wall outlet and the other end into the rear of the base unit to provide power for the base unit and charging for the handset.
- ⑬ **TONE/PULSE Switch** — Selects either DTMF tone dialing or pulse dialing.
- ⑭ **CHARGE LED** — Lights when the handset is fully seated on the charge contacts of the base unit.
- ⑮ **POWER LED** — Lights when power is supplied to the unit from the AC outlet.
- ⑯ **Base Antenna** — Collapsible antenna provides maximum range when fully extended.
- ⑰ **PAGE Button** — Sounds a tone at the handset.
- ⑱ **Charging Contacts** — Provides power to charge the handset when it is placed on the base unit.

### ADDITIONAL FEATURES FOR MODEL FT-6102 ONLY

- ⑲ **RINGER VOLUME HIGH/LOW Button** — Allows you to adjust the volume of ringer sound, high or low. When pressed in the talk mode, let you dial out the number saved in memory 3.
- ⑳ **2-WAY PAGE Button** — Sounds a tone at the base unit.
- ㉑ **RINGER TONE Button “CLEAR”** — Allows you to select clear ringer sound. When pressed in the talk mode, let you dial out the number saved in memory 2.
- ㉒ **RINGER TONE Button “SOFT”** — Allows you to select soft ringer sound. When pressed in the talk mode, let you dial out the number saved in memory 1.

#### P.S.

Ringer tone and level can be monitored by pressing the ringer volume HI/LO, CLEAR and SOFT buttons during standby mode.

To stop monitoring, press the appropriate button again.

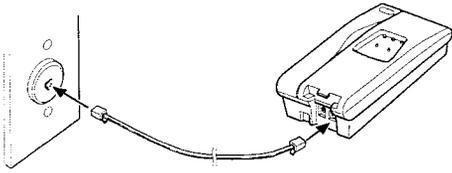
# ② INSTALLATION

## CONNECTING

There are three basic types of phone wall outlets you may find in your home:

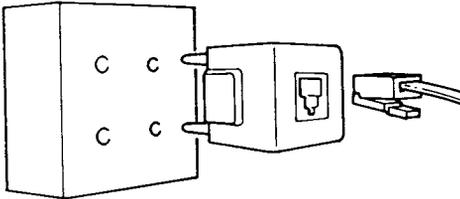
(1) Modular USOC: RJ11C jack, (2) 4-prong jack, or (3) hard-wired type

**(1) If you have a modular wall jack,**



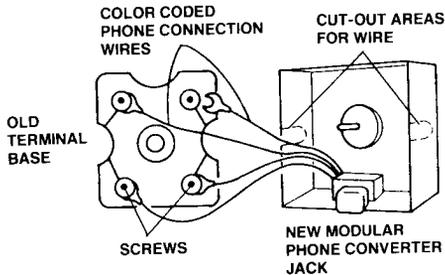
- ① Plug one end of the telephone line cord into the base modular jack on the rear of the base unit.
- ② Plug the other end of the telephone line cord into the modular wall jack.

**(2) If the existing receptacle is a 4-prong jack,**



An adaptor (not included) is required. The adaptor plugs into the 4-prong jack and the phone's modular plug plugs into the adaptor.

**(3) If your phone cord is hard-wired into an outlet and you have no jack,**



A modular jack converter (not included) is required, entailing some rewiring (namely, making color-coded connections).

### Note

The dealer from whom you purchased your telephone or a telephone supply store can advise you regarding the proper adaptor or converter.

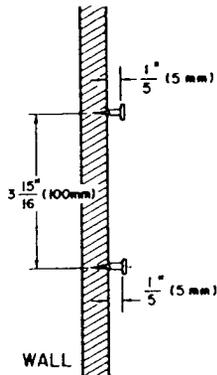
### Notes

- Never install telephone wiring during a lightning storm.
- Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
- Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface.
- Use caution when installing or modifying telephone lines.
- If you experience an excessive amount of noise or static, try relocating the base away from the interference source i.e. TV, radio, appliances.

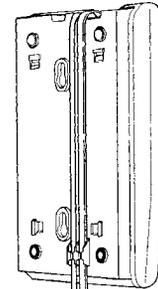
## WALL-MOUNTING THE BASE

You can mount your cordless telephone's base unit on a wall using two provided screws.

- ① Cut out the template (see page 11) and use it as a guide for placement on the mount screws. ( $3\frac{15}{16}$  inch apart).
- ② Thread the screws into the wall, letting the heads extend about  $\frac{1}{5}$  inch.

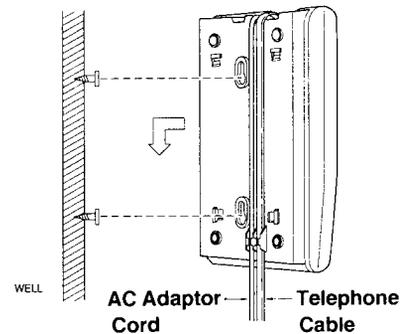


- ③ Route the phone cord and power cord through the guides on the back of the base unit.



AC Adaptor Cord — Telephone Cable

- ④ Place the base's keyhole slots over the two screws and gently push down on the base unit to lock it into place.

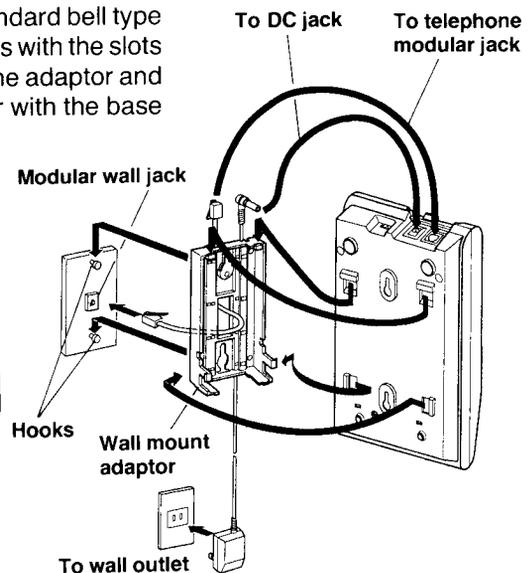


## USING THE OPTIONAL WALL MOUNT ADAPTOR

This adaptor is designed to be used with the standard bell type wall mounting system. Align the installation hooks with the slots on the wall mount adaptor. Insert telephone in the adaptor and push down. Then, hook the wall mount adaptor with the base unit to the modular wall jack.

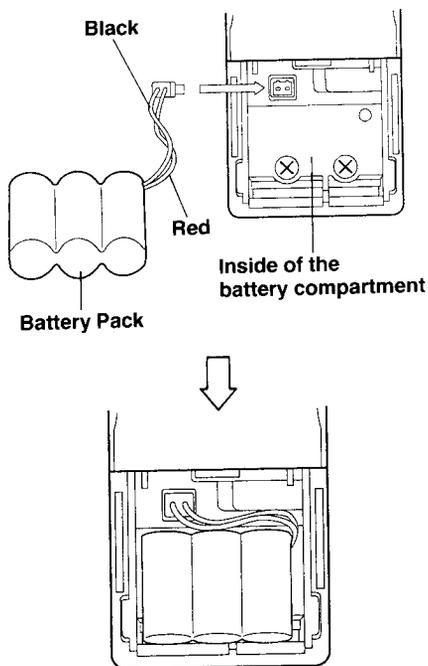
### Note

To order this adaptor please call 1-800-631-3811.



## INSTALLING THE BATTERY PACK

Installing the battery pack in your FT-6002/FT-6102 is quick and easy. For trouble-free operation, please be sure to follow the instruction on page 12 "CHARGING THE HANDSET'S BATTERY PACK".



First, remove the battery compartment cover on the back of the handset by sliding it down.

- ① Plug the battery pack's connector into the connector in the battery compartment.

### Note

Do not force the connectors together. They fit only one way.

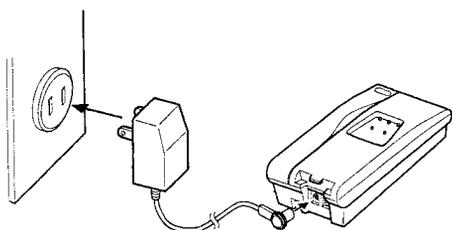
- ② Place the battery pack in the battery compartment.
- ③ Replace the battery compartment cover by sliding it on.

Make sure not to get the wires from the battery pack caught in the cover.

Should the need arise to purchase Parts or Accessories, please call **1-800-631-3811** for the location of the nearest parts distributor.

- \* If replacing the battery, please check with State and local agencies for disposal of the old battery.

## CONNECTING THE AC POWER

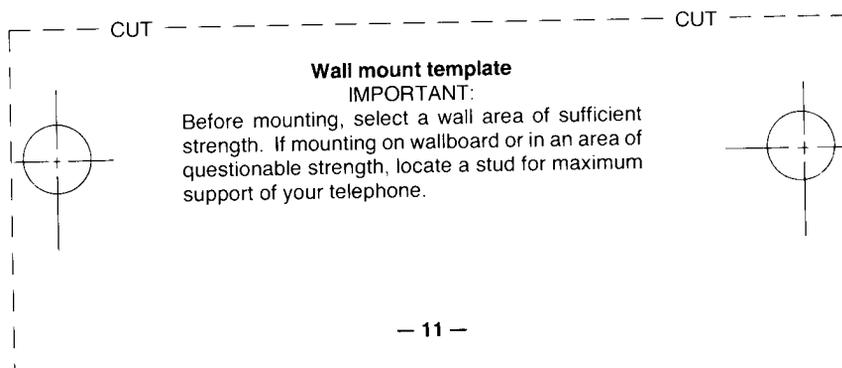


Connect the plug at the end of the AC adaptor to a standard 120V AC outlet and the other end to the rear of the base unit.

Make sure to route the AC adaptor cord where it will not create a trip hazard, or where it could become chafed and create fire or other electrical hazards.

### Note

Do not attach the AC power supply cord to building surfaces using metal fittings.



## CHARGING THE HANDSET'S BATTERY PACK

The Ni-Cd battery pack supplied with the handset is manufactured and supplied in a non-charged condition. It is important that this type of battery receive its initial charge cycle without interruption. Any operation of the circuit connected to the battery constitutes an interruption. Before you try to use your handset for the first time, please comply with the following instructions:

For initial charging of an original or replacement battery, locate phone in an area where it can remain completely undisturbed (untouched).

You must charge its battery pack for approximately 12 to 16 hours.

Place the handset on the base unit. The CHARGE LED lights as the battery pack charges. If the LED does not light, be sure that the AC adaptor is plugged in and the handset is firmly placed on the base unit.

### Notes

- The handset's battery pack does not charge properly if the charging contacts are dirty or tarnished. Clean the contacts occasionally with a dry cloth.
- The supplied rechargeable battery pack should last for several years, however, it eventually loses its ability to fully charge and you will need to replace it with a new one. You can order a replacement rechargeable battery pack at your local Toshiba dealer or authorized parts distributor. Call **1-800-631-3811**.

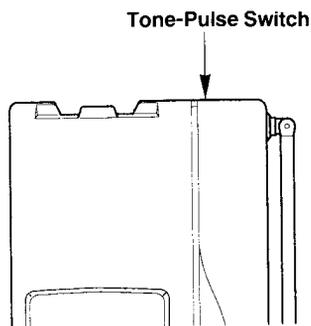
## ③ THE BASICS

With the FT-6002/FT-6102 telephone numbers can be dialed using tones, rotary type pulses, or a combination of both.

Pulse dialing is compatible with most local telephone company dialing systems. When your phone is in the Pulse mode, you will hear a tone for each number pressed, and then pulsing sounds such as those generated by a rotary dial phone.

Tone dialing provides the tone signals required for independent, low cost long distance and other special tone-dialing services. Tone dialing will work only in those areas where the local phone company offers Tone Service. Subscribing to that service generally requires an extra monthly charge.

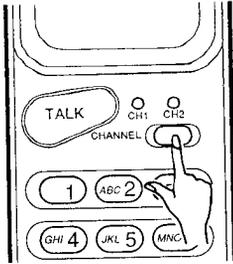
### TONE-PULSE SELECTION



Set the TONE/PULSE switch located rear of the base unit for the type of service you have (tone or pulse). If you are not sure which type of service you have, do this simple test.

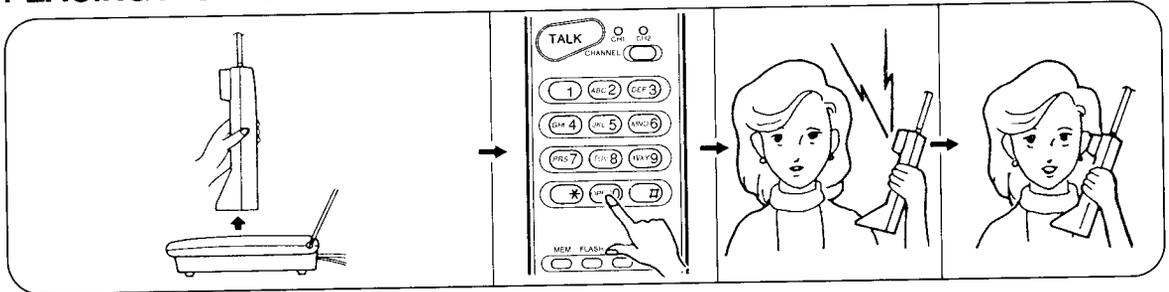
- ① Set TONE/PULSE switch to TONE position.
- ② Press the TALK button on the handset and listen for a dial tone.
- ③ Press any number other than 0. If the dial tone stops, you have Tone service. If the dial tone continues, you have Pulse service.
- ④ If you have Pulse service, set TONE/PULSE switch to PULSE position.

## USING THE CHANNEL BUTTON



You can select Channel 1 or Channel 2 by pressing the Channel button alternately when interference noise is heard. Each CHANNEL LED 1 or 2 on the handset will light alternately when in the talk mode to indicate which channel you are using.

## PLACING A CALL



Lift the handset from the base unit, and press the TALK button. The CHANNEL LED lights.

Dial the desired phone number by pressing the numbered buttons.

Wait for the phone you have called to begin ringing.

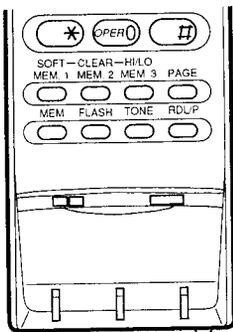
When the other party answers, you may begin speaking. To end the call, return the handset to the base unit or press the TALK button.

### Note

The telephone call is cut off when the A.C. power supply fails during a conversation, so immediately return the handset to the base unit.

- ① After talking on the handset during noisy circumstances, it may occur that the handset has not turned off even if you pressed the talk key, and it will continue to sound the error tone. In this case, relocate the handset on the battery charger or press the talk key again close to the base unit.
- ② During a call, do not pull out the battery in the handset. If you do so, the base unit is left to hold the line. But in case that the handset can not turn the line off due to the electric failure, make the standby mode by once pulling out the battery and then setting it in.

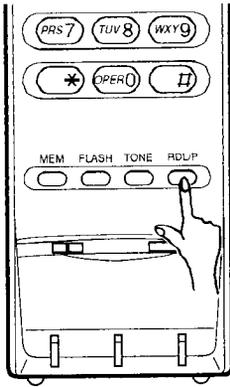
## USING THE SOFT/CLEAR/HI · LO BUTTONS (FT-6102 only)



In the standby mode, you can select following ringer sounds.

- The SOFT button let you select a soft sound.
- The CLEAR button let you select a clear sound.
- The HI/LO button let you adjust the volume of ring or page function through the handset. High or low volume can be controlled by pressing the HI/LO button alternately.

## USING THE REDIAL BUTTON

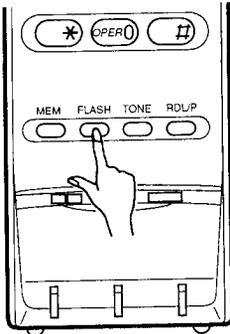


- ① The REDIAL button dials the last number (up to 32 digits) that you called.
- ② This feature is extremely useful when the number you called is busy.
- ③ To use this feature, simply press the RDL/P button **immediately** after selecting the talk mode. The last number called will then be dialed again.

### Note

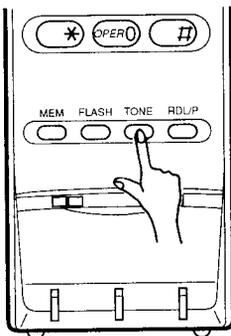
If any key is pressed before the RDL/P button, it will not redial. The RDL/P button must be pressed **immediately** after selecting the talk mode.

## USING THE FLASH BUTTON



- ① The FLASH button is used to send a timed hookflash on the telephone line for accessing services such as call waiting, etc. (Call Waiting is a telephone company service).
- ② To use this feature, simply press the FLASH button while in the talk mode.
- ③ FLASH may also be used to obtain a new dial tone. Be careful not to press "Flash" during normal conversation as this will cause your party to be cut off.

## USING THE TONE BUTTON



If you have rotary (Pulse) telephone service, the TONE button allows you to access a computer or computer-based services such as Sprint, MCI, etc., that respond to Tone signals only.

- ① Dial the local number to the computer or calling service with the TONE/PULSE switch in the PULSE position.
- ② After you have reached the number, press the TONE button and continue to dial your access code or any other numbers required.

## USING THE INSTANT TALK FUNCTION

When your FT-6002/FT-6102 is ringing with an incoming call, simply removing the handset from the base unit will answer the call; there's no need to press the TALK button.

### Note

If the handset is already out of the base unit when the phone begins to ring, you will have to press the TALK button to answer your call.

## USING THE INSTANT STANDBY FUNCTION

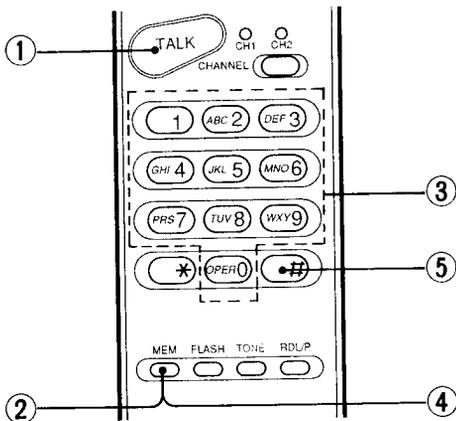
When you have finished with a call, placing the handset back on the base unit automatically causes the handset to go into Standby mode, and hangs up the phone. There's no need to press the TALK button to hang up.

### Note

If you don't place the handset back on the base unit, you will need to press the TALK button again to hang up the phone.

## SETTING THE DIGITAL SECURITY CODE

The Digital Security Code is automatically set when you charge the battery.



- 1 If you wish to change the setting, make sure the handset is in the Standby mode.
- 2 Press the MEM (MEMORY) button.
- 3 Press any 5 digit number between 0 to 65535.
- 4 Press the MEM button again.
- 5 Press the # key. You will hear a long beep tone.
- 6 **Immediately place the handset in the base unit to complete the code change.** This procedure will change the code in the base unit and the handset. The code can be changed as often as desired.

### Note

An error tone gives warning if you press any number other than 0 to 65535 (such as 66000).

## THE BATTERY LOW LED

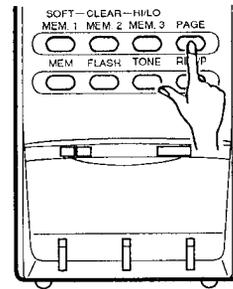
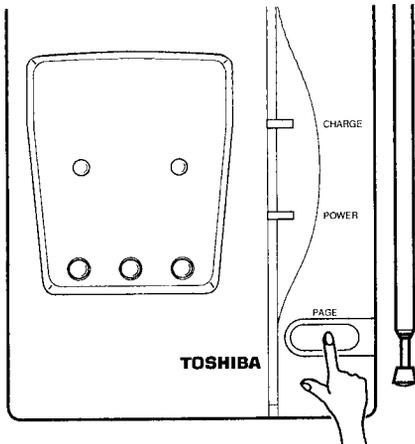
When the battery pack in the handset is very low and needs to be recharged, the CHANNEL LED will blink on and off, and in addition the handset will sound a short beep every 3 seconds when in the talk mode. When this occurs, complete the call that you are making as rapidly as possible, and return the handset to the base unit for charging.

Cancelling the low battery condition on the handset

Low battery condition on the handset is not cancelled, if you do not recharge for more than 1 min. at low battery condition.

## USING THE PAGE BUTTON

The Page function sends a signal from the base unit to the handset (1-way page FT-6002) and 2-way page sends a signal from the handset to the base unit and or from the base unit to the handset (FT-6102). To use this feature, simply press the PAGE button on the base unit. (FT-6002) or either PAGE button on the base unit or the handset. (FT-6102)



(FT-6102 shown)

## ANSWERING A CALL



Your phone will ring when someone is calling your number. Simply lift the handset from the base unit to answer the call; there's no need to press the TALK button.

### Note

If the handset is already out of the base unit when the phone begins to ring, you will still have to press the TALK button to answer your call.

# ④ MEMORY DIALING

You can store up to 20 of your most frequently-called telephone numbers in memory by using the MEM button.

## Note

Phone numbers of up to 16 digits (including a digit for a pause or a tone) can be stored.

## STORING NUMBERS

- ① Pick up the handset from the base unit. (**Do not press the TALK button.**)
- ② Press the MEM button.
- ③ Dial the desired telephone number.
- ④ Press the MEM button.
- ⑤ Select and press the numbers 01 to 20 for whichever number memory you wish to use.

EXAMPLE: MEM → 9 0 1 2 3 4 5 → MEM → 0 3

## STORING ONE-TOUCH DIALING MEMORIES (FT-6102 only)

- ① Pick up the handset from the base unit. (**Do not press the TALK button.**)
- ② Press the MEM button.
- ③ Dial the desired telephone number.
- ④ Press the MEM button.
- ⑤ Select and press the one-touch dialing memory MEM 1 to MEM 3.

EXAMPLE: MEM → 9 0 1 2 3 4 5 → MEM → MEM 1

## Note

Be sure to listen for the tone or pulsing sound as you press each number. This will ensure that the number pressed has been properly entered into storage.

When the number you have entered has been successfully stored, a long beep will be heard. If you wish to enter a Pause between numbers (as for accessing a switchboard, or long distance service), press the RDL/P button at the point in the number sequence you wish to pause. Pressing the RDL/P button more than once will increase the length of the pause between numbers.

If you have more telephone numbers to store in memory, repeat the steps from ② to ⑤.

After having stored all of the telephone numbers you want,

- ⑥ Return the handset to the base unit.
- ⑦ Record the telephone numbers on the SPEED DIAL INDEX CARD which is located at the back of the handset.

If you make any mistakes, start from step ②.

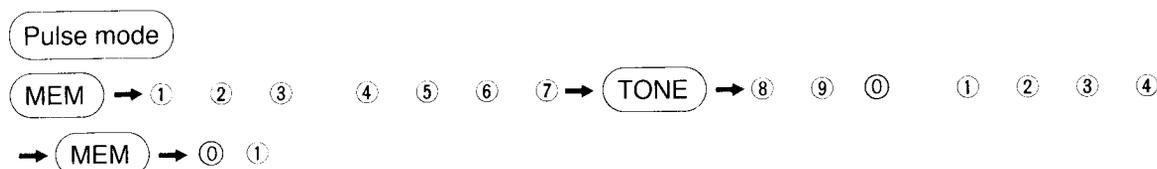
## STORING MIXED TONE/PULSE NUMBERS

Your FT-6002/FT-6102 can also store mixed mode numbers to make it easy to access long distance services. To store a mixed mode number.

- ① First make sure the TONE/PULSE switch rear of the base unit is in PULSE mode.
- ② Press the MEM button (a short beep will be heard), and enter the numbers to be dialed in the PULSE mode.
- ③ Press the TONE button on the handset and enter the numbers to be dialed in the TONE mode.
- ④ When done entering numbers, press the MEM button, and the number of the memory to save the number in.

You will then hear a long beep when the number has been successfully stored. If you wish to enter a pause between any of the numbers in the dialing sequence (such as for switchboard delay etc.), press the RDL/P button at the point you wish to pause in the number sequence. Pressing the RDL/P button more than once will increase the amount of the delay.

### EXAMPLE:



## ERASING A STORED NUMBER

- ① Pick up the handset. (**Do not press the TALK button.**)
- ② Press the MEM button.
- ③ Press the MEM button.
- ④ Press the desired memory location 01 to 20.

EXAMPLE: MEM → MEM → 0 5

The telephone number stored in 05 will be erased.

## REPLACING A TELEPHONE NUMBER

Just store the new number following the same steps as in STORING. The new number will take the place of the old one.

## DIALING A STORED NUMBER

To dial a number previously stored in memory,

- ① Pick up the handset and press the TALK button.
- ② Press the MEM button.
- ③ Press the memory number 01 to 20.

Your FT-6002/FT-6102 will then dial the previously stored number.

## DIALING ONE TOUCH MEMORY NUMBER (FT-6102 only)

- ① Pick up the handset and press the TALK button.
- ② Press the ONE TOUCH DIAL button MEM 1 to MEM 3.

## USING PAUSE FUNCTION

This RDL/P (REDIAL/PAUSE) button is very useful when making an outgoing call through a PBX and using long-distance services. Each time the RDL/P button is pressed, a pause of about four seconds will be inserted during the dialing sequence. If more than four seconds are needed, press the button twice.

**Example:** To store the number "0-1234567" in memory for a call through a PBX, follow these steps.

Press



Pressing the RDL/P button or resetting the dial mode once is counted as one digit of the number.

## USING CHAIN DIALING

This function is useful in dialing numbers longer than 16 digits.

For example a long distance number and a credit card number could be in 2 memory locations.

- Press the TALK button, MEM (MEMORY) button and a desired memory location (01 to 20) or MEM 1 – 3 (for FT-6102 only) and then press MEM button and a desired memory location (01 to 20).

**Example 1:** TALK → MEM → 0 1 and then press MEM → 0 2

- MIXED DIAL OUT

Mixing memory dial and manual dialing are possible.

**Example 2:** TALK → MEM → 01 to 20 and then press 1 2 3 4 5 6 7

**Example 3:** TALK → 1 2 3 4 5 6 7 and then press MEM → 01 to 20

**Example 4:** TALK → MEM 1 and then press 1 2 3 4 5 6 7  
(FT-6102 only)

If necessary for further operating instruction, call **1-800-221-0314**.

# SPECIFICATIONS

## HANDSET

Power Source	Customer Replaceable Ni-Cd Battery 270mAH 3.6V DC
Battery Life	7 Days at Standby Mode, after proper initial charging cycle.
Dimensions (H/W/D)	Approx. 8-1/8" x 2-5/16" x 2-3/4" (206 x 59 x 69mm)
Weight	Approx. 11.3 oz (320g)

## BASE UNIT

Power Source	AC 120V 60 Hz
Dimensions (H/W/D)	Approx. 1-7/8" x 4-5/8" x 8" (48 x 117 x 203mm)
Weight	Approx. 13.8 oz (390g)

## SUPPLIED ACCESSORIES

Rechargeable Battery	(1) TRB-6500
AC Adaptor	(1) TAC-6500
Telephone Cord	(1)
Owner's Manual	(1)
Speed Dial Index	(1)
Wall Mount Screw	(2)

## OPTIONAL ACCESSORY

Wall Mount Adaptor	(1) WMA-6000
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For purchase of Rechargeable Battery and Wall Mount Adaptor, please call **1-800-631-3811**.

# TROUBLESHOOTING GUIDE

Should any problem occur with the set, make the following simple tests to determine whether or not servicing is required. If the problem persists after you have made these tests, call **1-800-631-3811** for Customer Service.

Problem	Cause
No dial tone	<ol style="list-style-type: none"> <li>1. AC adaptor of the base unit not plugged into 120 volt AC outlet.</li> <li>2. Battery is low in power — place the handset in the base unit and recharge.</li> <li>3. Telephone line cord detached — check wall jack.</li> <li>4. TALK button in standby — switch to talk position.</li> <li>5. Telephone line trouble — check line with a conventional phone.</li> </ol>
No calls coming in	<ol style="list-style-type: none"> <li>1. All of the above except 4.</li> <li>2. TALK button is in the talk position — switch to standby position.</li> </ol>
Static noise on conversation	<ol style="list-style-type: none"> <li>1. Approaching maximum range of the base unit — make sure that the base antenna is fully extended.</li> <li>2. Outside range of the base unit.</li> <li>3. Battery is low — place the handset in the base unit and charge.</li> <li>4. Base located in an area with high interference — relocate the base unit.</li> <li>5. General interference from TV, appliances, etc. — move away from interference source.</li> </ol>
Battery goes low too quickly.	Battery not fully charged on initial charge cycle. Battery must be charged for 12 to 16 hours without any interruption.

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## **SERVICE REQUIREMENTS**

If the cordless telephone should malfunction, all repairs will be performed by an authorized Toshiba Service Station. This unit has been registered within the FCC for direct connection to the telephone network. Under the FCC program, no customer is authorized to repair this unit. This applies to a unit both in and out of warranty. If an unauthorized repair is performed, the registration of the unit for direct connection to the network will be null and void. If the unit is still in warranty, the remainder of the warranty period will also be null and void.

It is the responsibility of users requiring service to report the need for service to their Toshiba dealer.

## **IMPORTANT INSTRUCTIONS TO USERS**

Your FT-6002/FT-6102 has been designed and constructed to conform to federal regulations and can be connected to the phone line as described in this manual.

Please note that each product connected to the telephone line places a certain load on the line. We designate this as the unit's "Ringer Equivalence Number".

It is most unlikely, but . . . If your FT-6002/FT-6102 should cause problems on the phone line, the phone company has the right to temporarily discontinue your service. If this happens, the phone company will notify you and give you the opportunity to correct the problem. Also, you need to know that the phone company does have the right to make changes in their lines and/or equipment.

If these changes might affect your FT-6002/FT-6102 (or require changes in the FT-6002/FT-6102 or its connection), the phone company will notify you in writing, so you have the chance to take whatever action necessary to ensure uninterrupted phone service.

## **FCC REQUIREMENTS**

You are no longer required by the FCC to notify your local telephone company of your intent to connect a new telephone. Your local telephone company may call you and request information about your phone such as: the brand name, model number, registration number, and ringer equivalence number. This information is provided on a label located at the bottom of the base unit and handset.

You may not directly connect your FT-6002/FT-6102 to coin telephone services. Check with your local telephone company if you wish to connect your FT-6002/FT-6102 to a party line service. Some party line services require a special adaptor or modification to your telephone.

# TELEPHONE/TELEPHONE ANSWER MACHINE LIMITED WARRANTY

Toshiba America Consumer Products, Inc. ("TACP") and Toshiba Hawaii Inc. ("THI") make the following limited warranties. These limited warranties extend to the original consumer purchaser or any person receiving this set as a gift from the original consumer purchaser and to no other purchaser or transferee.

## Limited One (1) Year Warranty

TACP and THI warrant this product and its parts against defects in materials or workmanship for a period of one year after the date of original retail purchase. During this period, TACP and THI will repair a defective product or part, without charge to you. You must deliver the entire set to an Authorized TACP/THI Factory Service Center. You pay for all transportation and insurance charges for the set to and from the Factory Service Center.

## Limited One (1) Year Warranty of Parts

TACP and THI warrant the parts in this product against defects in materials or workmanship for a period of one year after the date of original retail purchase. During this period TACP and THI will replace a defective part without charge to you. You must also deliver the entire product to one of the Factory Service Centers listed below. You pay for all transportation and insurance charges for the product to and from the Factory Service Center.

## Owner's Manual

You should read the owner's manual thoroughly before operating this product.

## Your Responsibility

The above warranties are subject to the following conditions:

- (1) You must retain your bill of sale or provide other proof of purchase.
- (2) Contact one of the Factory Service Centers for warranty service within (30) days after you find a defective product or part. You can attain service by contacting one of the TACP/THI Factory Service Centers listed below.
- (3) You must notify a Factory Service Center within thirty (30) days after you discover a defective product or part.
- (4) All warranty servicing of this product must be made by a Factory Service Center TACP/THI Service Station.
- (5) These warranties are effective only if the product is purchased and operated in the U.S.A.
- (6) Warranties extend only to defects in materials or workmanship as limited above and do not extend to any product or parts which have been lost or discarded by you or to damage to products or parts caused by misuse, accident, improper installation, improper maintenance or use in violation of instructions furnished by us; or to units which have been altered or modified without authorization of TACP/THI or to damage to products or parts thereof which have had the serial number removed, altered, defaced or rendered illegible.

## Step-By-Step Procedures — How To Obtain Warranty Service

### IN THE CONTINENTAL UNITED STATES . . .

Should your unit require service or parts, CALL Toll Free 1-800-631-3811



### HAWAII

Toshiba Hawaii Inc.  
Service Department  
327 Kamakee Street  
Honolulu, HI 96814  
Phone Number:  
(808) 521-5377

### IN THE EVENT A PROBLEM SHOULD DEVELOP WITH YOUR PRODUCT, PLEASE PROCEED AS FOLLOWS:

- (1) Contact a TACP/THI Factory Service Center for warranty service within thirty (30) days after you find a defective product or part. You can find an Authorized TACP/THI Service Station by calling this toll free number 1-800-631-3811 or by contacting one of the TACP/THI Service Centers listed below.
- (2) Arrange for the delivery of the product to the Authorized TACP/THI Service Station. Products shipped to the Service Station must be insured and safely and securely packed, preferably in the original shipping carton, and a letter of explaining the defect and also a copy of the bill of sale or other proof of purchase must be enclosed. All transportation and insurance charges must be prepaid by you.
- (3) If you have any question about service, please contact one of the following TACP/THI Service Centers:

#### EAST

82 Totowa Road  
Wayne, NJ 07470  
Phone Number:  
(201) 628-8000

#### SOUTHEAST

490 Armour Circle, N.E.  
Atlanta, GA 30324  
Phone Number:  
(404) 872-6955

#### MIDWEST

1010 Johnson Drive  
Buffalo Grove, IL 60089  
Phone Number:  
(708) 541-9400

#### SOUTHWEST

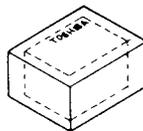
1421 Champion Drive  
Suite 304  
Carrollton, TX 75006  
Phone Number:  
(214) 243-1367

#### WEST

5490A East Francis St  
Ontario, CA 91761  
Phone Number:  
(714) 998-5303

### IMPORTANT: PACKING AND SHIPPING INSTRUCTIONS

When you send the product to a service center, you should use the original carton box and packing material, then insert the original carton box containing the unit into another carton, using more packing material.



**ALL WARRANTIES IMPLIED BY STATE LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE EXPRESSLY LIMITED TO THE DURATION OF THE LIMITED WARRANTIES SET FORTH ABOVE.** Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. **WITH THE EXCEPTION OF ANY WARRANTIES IMPLIED BY STATE LAW AS HEREBY LIMITED, THE FOREGOING EXPRESS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, GUARANTEES, AGREEMENTS AND SIMILAR OBLIGATIONS OF MANUFACTURER OR SELLER WITH RESPECT TO THE REPAIR OR REPLACEMENT OF ANY PRODUCT OR PARTS.**

**IN NO EVENT SHALL TACP OR THI BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES.** Some states do not allow the exclusion or limitation of incidental or consequential damages so the above limitation may not apply to you.

No person, agent, distributor, dealer, service station or company is authorized to change, modify or extend the terms of these warranties in any manner whatsoever. The time within which an action must be commenced to enforce any obligation of TACP and THI arising under this warranty or under any statute, or law of the United States or any state thereof, is hereby limited to one year from the date you discover or should have discovered, the defect. This limitation does not apply to implied warranties arising under state law. Some states do not permit limitation of the time within which you may bring an action beyond the limits provided by state law so the above provision may not apply to you.

This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

**IMPORTANT**

We suggest you record the following information and retain for your records along with your bill of sale or equivalent document.

**Model no.** \_\_\_\_\_ **Serial no.** \_\_\_\_\_  
**Purchase date** \_\_\_\_\_ **Dealer** \_\_\_\_\_  
**Dealer address** \_\_\_\_\_

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