# **TOSHIBA**

### OWNER'S MANUAL

900MHz CORDLESS TELEPHONE FT-8808 FT-8808BK





The **FIRST** thing to do after unpacking your new cordless telephone is:

### **CHARGE THE BATTERY!**

Please read and follow the few instructions on PAGE 1
BEFORE YOU DO ANYTHING ELSE.



## **GETTING STARTED: DO THIS FIRST!**

### FIRST,

- Before you can take advantage of the Caller ID and Call Waiting features, you must subscribe to these services from your local telephone company.
- Name and number caller ID only work in conjunction with service provided by your local telephone company.

**SECOND**, after unpacking your new cordless phone:

### CHARGE THE HANDSET BATTERY!

- Set your new phone in an out-of-the-way place near a power outlet where it will not be disturbed. Do <u>not</u> connect it to the telephone line.
- Plug the AC adaptor into the wall outlet.
- Plug the AC adaptor cord into the power jack on the base unit.
   The "POWER" LED should light. If not, see
   "TROUBLESHOOTING," page 59.
- Take the covers off the handset and base unit battery compartments, place one battery pack in each compartment, being sure that the metal terminals on the batteries are in contact with the connectors in their respective compartments, and replace the cover on each compartment.
- Place the handset into the base unit's charging cradle. The "CHARGE" LED should light.
- The battery charging period has now started. From now until
  the 12 hour period is complete, do not let anything cause the
  handset to be removed from electrical contact with the base
  unit's charging pins or power to be removed from the base unit.

**THIRD**, after completing the 12 hour charge period, connect the base unit to the telephone line modular jack, using the six foot long modular line cord.

Now, set the Tone/Pulse switch for your type of service according to the instructions on page 22 and your telephone is ready for normal use. Information on the use of other features follows page 23.

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## IMPORTANT SAFETY INSTRUCTIONS

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury.

- I Read and understand all instructions.
- Follow all warnings and instructions marked on the product.
- 3 Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a dry cloth for cleaning.
- 4 Do not use this product near water, for example, near a bath tub, wash bowl, kitchen sink, or laundry tub, in a wet basement, or near a swimming pool.
- 5 Do not place this product on an unstable cart, stand, or table. The telephone may fall, causing serious damage to the telephone.
- 6 Slots and openings in the cabinet and the back or bottom are provided for ventilation, to protect it from overheating, these openings must not be blocked or covered. The openings should never be blocked by placing the product on a bed, sofa, rug, or other similar surface. This product should never be placed near or over a radiator or heat register. This product should not be placed in a built-in installation unless proper ventilation is provided.
- 7 Do not allow anything to rest on the power cord. Do not locate this product where the cord can be stepped on or tripped over.
- 8 Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.

- 9 Never push objects of any kind into this product through cabinet slots as they may touch dangerous voltage points or short out parts that could result in a risk of fire or electric shock. Never spill liquid of any kind on the product.
- 10 Do not disassemble this product. Opening or removing covers puts you at risk of electrical shock, and incorrect reassembly can cause shocks, sparks or other damage during subsequent use.
- 11 Take this product to a qualified service technician under any of the following conditions:
  - A. When the power supply cord is damaged or frayed.
  - B. If liquid has been spilled into the product.
  - C. If the product has been exposed to rain or water.
  - D. If the product does not operate normally according to the operating instructions. Adjust only those controls covered by this manual. Improper adjustment of other controls may result in serious damage to the unit or your home.
  - E. If the product has been dropped or the cabinet has been damaged.
  - F. If the product exhibits a distinct change in performance.
- 12 Do not use the telephone in the vicinity of a gas leak.

## IMPORTANT SAFETY INSTRUCTIONS

### The RBRC™ Seal



The RBRC™ Seal on the (easily removable) nickel-cadmium battery (contained in our product) indicates that Toshiba America Consumer Products, Inc. (TACP) is voluntarily participating in an industry program to collect and recycle these batteries at the end of their useful lives, when taken out of service within the United States. The RBRC™ program provides a convenient alternative to placing used nickel-cadmium batteries into the trash or municipal waste, which is illegal in some areas.

TACP's payments to RBRC™ make it easy for you to drop off the spent battery at local retailers of replacement nickel-cadmium batteries, or at authorized TACP product service centers. You may also contact your local recycling center for information on where

to return the spent battery. Please call I-800-8-BATTERY for information on Ni-Cd battery recycling in your area. TACP's involvement in this program is part of its commitment to protecting our environment and conserving natural resources.

Detach the battery compartment cover on the handset and remove the nickel-cadmium battery pack.

RBRC™ is a trademark of Rechargeable Battery Recycling Corporation.

## IMPORTANT SAFETY INSTRUCTIONS

**CAUTION:** TO REDUCE THE RISK OF FIRE OR INJURY TO PERSONS BY BATTERY, READ AND FOLLOW THESE INSTRUCTIONS.

### **BATTERIES**

- Use only the appropriate type and size battery pack specified in the instruction manual provided for this product.
- 2 Do not dispose of the battery pack in a fire. The cell may explode. Check with State and local codes for possible special disposal instructions.
- 3 Do not open or mutilate the battery pack. Released electrolytes are corrosive and may cause damage to the eyes or skin. It may be toxic if swallowed.

- 4 Exercise care in handling the batteries.

  Contact with conductive materials such as rings, bracelets and keys may cause the battery to short out, resulting in overheating which could burn.
- 5 Charge the battery pack provided with or identified for use with this product only in accordance with the instructions and limitations specified in the instruction manual provided for this product.
- 6 Observe proper polarity orientation between the battery pack and battery charger.

ATTENTION: THE PRODUCT THAT YOU HAVE PURCHASED CONTAINS A RECHARGEABLE BATTERY. UNDER VARIOUS STATE AND LOCAL LAWS, IT MAY BE ILLEGAL TO DISPOSE OF THIS BATTERY INTO THE MUNICIPAL WASTE STREAM. PLEASE CHECK WITH YOUR LOCAL GOVERNMENT FOR DETAILS IN YOUR AREA REGARDING RECYCLING OPTIONS OR PROPER DISPOSAL.

## SAVE THESE INSTRUCTIONS

TO HELP PROTECT THE ENVIRONMENT, THIS PRODUCT MAY CONTAIN RECYCLED OR RECONDITIONED PARTS AND MATERIALS.

## INTRODUCTION

### **FEATURES**

Toshiba America Consumer Products takes pride in presenting the FT-8808 cordless telephone. The Toshiba FT-8808 handset features a 12-digit x 2-line dot matrix liquid crystal display (LCD) for caller ID on Call Waiting and speed dial programming and calling. The sleek new design provides face-up battery charging even when wall mounted. Other features are summarized below.



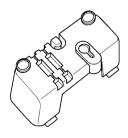
- 900 MHz Transmission
- · Paging from the base unit
- 40 Name and number caller ID only work in conjunction with service provided by your local telephone company.
- Caller ID on Call Waiting is available if both services are subscribed to and provided by your local telephone company.
- 40-channel Auto scanning.
- 20-number speed dial.
- 7 days standby battery life
- Dual battery charging/power failure back-up. (Second battery included)

# **INTRODUCTION**

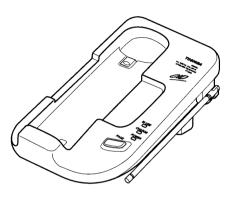
### PARTS IDENTIFICATION



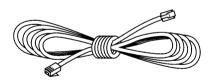
**Handset** 



Desk Top/Wall Mount Bracket Part #.RC008871 for FT-8808 Part #.RC008854 for FT-8808BK



**Base Unit** 



6' Modular Line Cord Part #.RC001861

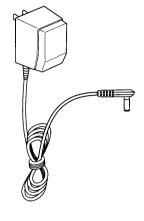


6" Modular Line Cord Part #.RC001872

## INTRODUCTION



Rechargeable Battery Pack (2) Toshiba TRB-8258 Part #.RC005634



AC Adaptor TAC-6700 Part #.RC003528 for FT-8808 TAC-6700BK Part #.RC003328 for FT-8808BK



Owner's manual Part #.RC008869



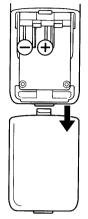
Screws (2) (for the wall mount) Part #.RC000936



Quick Reference Guide Part #.RC008870

### **INSTALLING THE HANDSET BATTERY PACK**

NOTE: Be sure to charge the handset 12-16 hours before use.



1 Remove the battery compartment cover on the back of the handset by sliding it down.



2 Place the battery pack in the battery compartment.

NOTE: Make sure to place the battery in the proper direction for correct polarity.



Put the battery compartment cover back in its original place by sliding it up until it clicks shut.

## **INSTALLING THE BASE UNIT BATTERY PACK**

NOTE: Be sure to charge the base unit battery for 24 hours before use.

Place the battery pack in the battery compartment.



Battery compartment



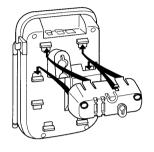
#### NOTES:

- Make sure to place the battery in the proper direction for correct polarity.
- When the battery power of the handset becomes low, replace it with the battery of the base unit.

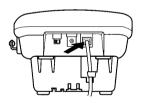
### SETTING UP THE BASE UNIT

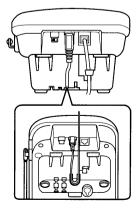
For use on a desk or counter top follow the instructions below. For Wall Mounting directions, proceed to the following page.

### MOUNTING THE BRACKET FOR DESKTOP INSTALLATION:









Snap the bracket (with the cutout facing down) into the 4 holders on the upper portion of the base unit's underside. Turn the base unit over and place it on a desk. See that the bracket is firmly mounted on the base unit.

- 1 Make sure that your telephone jack is located near an electrical outlet. To ensure constant functioning, the outlet should not be controlled by a light switch. If the outlet is farther away, you may need an extension cord.
- Plug one end of the telephone line cord into the back of the base unit in the slot labeled TEL LINE, and plug the other end into the telephone jack.
- Insert the tip of the AC adaptor into the slot labeled DC IN 9V on the back of the base unit, and plug the other end into the electrical outlet.

NOTE: Use only the supplied AC adaptor, or one matching its specifications exactly, with this product. Incorrect voltage may damage the unit or cause it to function improperly.

## **AC ADAPTOR INFORMATIONS**

#### TOSHIBA AC ADAPTOR

MODEL: TAC-6700BK
IMPUT: AC 120V 60Hz 7W
OUTPUT: DC 9V 350mA

USTED
9982
318A-4153

FOR USE WITH TELEPHONES
TOSHIBA AMERICA
CONSUMER PRODUTS, INC.

Use only the supplied AC adaptor, or one matching its specifications exactly, with this product. Incorrect voltage may damage the unit or cause it to function improperly.

### WALL MOUNTING

This wall mounting system is designed to work with a standard wall jack plate with two protruding nail-like heads on either side of the jack opening. They are available at most phone or electronics retailers.

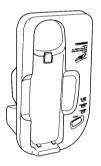
To mount the base on the wall using a baseboard jack, cut out the template on page 62 to position screws.

### MOUNTING THE BRACKET FOR WALL INSTALLATION:



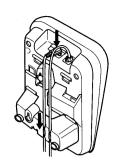
Fix the bracket vertically on the wall. Snap the bracket (with the cutout facing up) into the 4 holders on the lower portion of the base unit's underside.

Make sure that your telephone jack is located near an electrical outlet. To ensure constant functioning, the outlet should not be controlled by a light switch. If the outlet is farther away, you may need an extension cord.

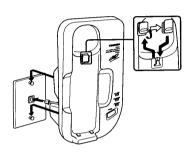




Plug one end of the telephone line cord into the back of the base unit in the slot labelled TEL LINE. Coil the excess cord and place it inside the bracket with the other end passed through the back opening.



- Insert the tip of the AC adaptor into the slot labelled DC IN 9V jack on the back of the base unit.
- 4 Position the AC adaptor cord through the channel on the back of the bracket.



- Position the base unit and bracket over the wall plate "screws". Plug the line cord into the jack. Press the unit toward the wall and then down to secure it properly.
- 6 Remove the switch hook tab and flip it over as shown, then plug the AC adaptor into the electrical outlet.

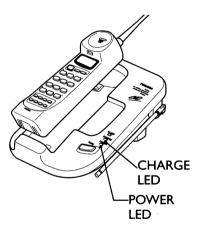
NOTE: Use only the supplied AC adaptor, or one matching its specifications exactly, with this product. Incorrect voltage may damage the unit or cause it to function improperly. See page 13 for informations.

## CHARGING THE BATTERY PACKS

If the battery of the handset drops to low power during the standby status, the battery icon on the handset LCD blinks every 3 seconds and a short beep sounds every 3 seconds. All handset buttons are disabled.



- After installing the battery packs and setting up the base unit, place the handset in its cradle on the base unit.
- The CHARGE LED lights to show that the handset is charging.



If the LED does not light, make sure the AC adaptor is plugged in securely and that the electrical outlet is working and not controlled by a light switch.

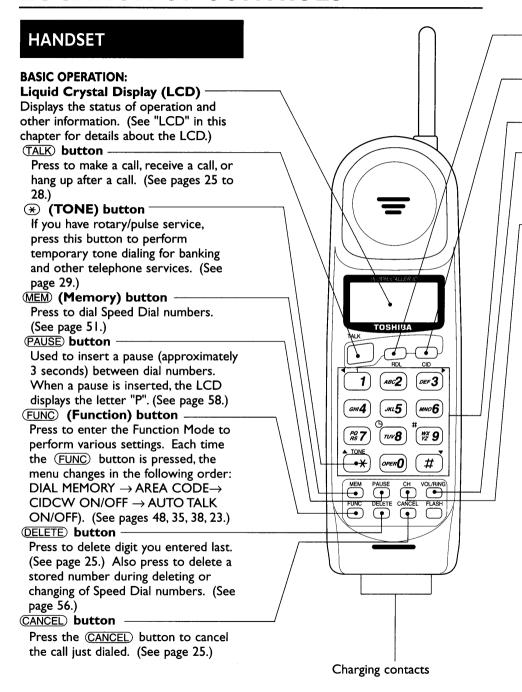
If the LED still does not light, verify that the charging contacts are clean and untarnished. Clean the contacts occasionally with a dry cloth.

NOTE: When the battery in the base unit is charged, the POWER LED lights in orange. When the battery is not charged, the LED lights in red.

## **POWER FAILURE PROTECTION**

While the battery is installed in the base unit, normal operation can be maintained for a certain period even if a power failure occurs (only when the battery is charged). The POWER LED lights in different colors depending on the operation status.

- AC adaptor operation with the base battery: Lights in orange.
- AC adaptor operation without base battery: Lights in red.
- Base battery operation during a power failure: Lights in green.



#### (RDL) button

Press to redial the last number dialed. (See page 29).

### (CID) (Caller ID) button

Press to enter the caller ID mode. (See page 44.)

#### - Dialpad

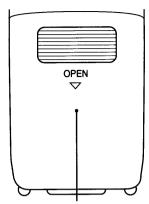
Use to key in phone numbers.

#### (VOL/RING) button

Press to change the ringer sound and volume. (See page 30.) Also used to change the handset speaker volume. (See page 31.)

### (CH) (Channel) button

Used to change the channel to a clearer frequency during a call. (See page 32.)

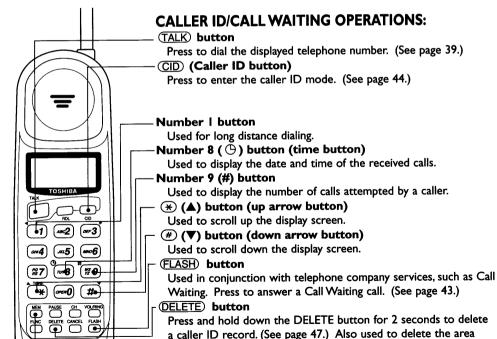


### **Battery compartment**

Press to store the caller ID data in memory. (See page 46.) Also

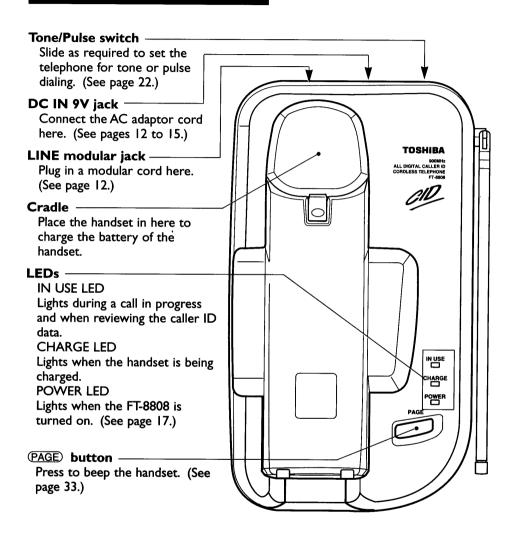
used for setting the area code. (See page 35.)

Install the rechargeable battery pack here. Charge the battery for at least 12 hours whenever you install or replace it. (See page 10.)



code. (See page 36.)
(MEM) (Memory) button

### **BASE UNIT**



### LCD

### Dot matrix display

Twelve digits by two lines dot matrix LCD. Shows the time, caller ID, memory location, instructions, error messages, and other information.

The back light of the LCD operates in the following manner:

- Turns on during an incoming call when the ringer is OFF.
- Turns on for 5 seconds and then off
  - -when a button is pressed (except in battery low status).
  - -when the phone rings and the handset is lifted from its cradle on the base unit to answer a call.

#### **Battery icon**



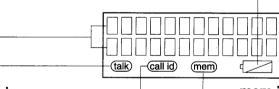
Displayed while the handset is being charged.



Displayed while the handset is being charged during the battery low status.



Blinks when the battery low status occurs during standby and phone conversation.



#### talk icon

- Blinks
  - -while the handset is connecting to the base unit.
  - -when a channel is being changed.
- Displayed during a call in progress on the handset.

#### call id icon -

- Blinks while the handset is connecting to the base unit.
- Displayed during the caller ID review mode.

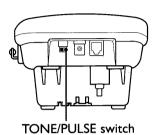
### mem icon

- Displayed
  - -while data is being stored in and deleted from memory.
  - -while the Function Mode is in use.

## **BASICS**

### TONE/PULSE SELECTION

Set the Tone-Pulse switch at the back of the base unit for the type of service you have, tone or pulse. If you are not sure which type of service you have:



- 1 Slide the Tone/Pulse switch to Tone.
- 2 Press the (TALK) button on the handset and listen for a dialtone.
- Press any number other than 0. If the dial tone stops, you have Tone service. If the dial tone continues, you have Pulse service.
- 4 If you have Pulse service, set the Tone/Pulse switch to Pulse.

## SETTING OR CANCELING THE AUTO TALK FUNCTION

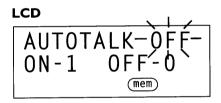
You can enable or disable the Auto Talk function.

When the Auto Talk function is set to ON, the Auto Talk and Multi-key Answer functions are automatically set to ON. If the handset is placed in its cradle on the base unit, you can answer a call by simply lifting the handset from its cradle (Auto Talk). If the handset is not placed in its cradle, you can answer a call by pressing the (TALK) button or any one of the buttons (0 to 9, \*/TONE, #) on the dial pad (Multi-key Answer function).

When the Auto Talk function is set to OFF, you can lift the handset and view the caller ID information before choosing to answer. This function is preset to OFF at the factory prior to shipment.



Press the FUNC button four times. The mem icon appears and the LCD displays the current setting.



## **BASICS**

- 2 To enable the Auto Talk function, press the number ① button. To disable this function, press the number button.
  - When the function is set to ON

**LCD** 



· When the function is set to OFF

LCD



- Press the MEM button. Confirmation beeps are emitted and the LCD displays the set mode as shown in the following screen. Then, the handset is put in standby status.
  - · When the function is set to ON

LCD

AUTOTALK ON

· When the function is set to OFF

**LCD** 

AUTOTALK OFF

### **MULTI-KEY ANSWER**

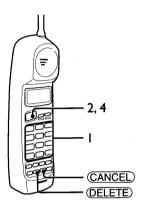
When the Auto Talk feature is set to ON, the Multi-Key Answer feature is automatically set to ON.

The Multi-Key Answer feature allows you to answer a call by pressing the  $\boxed{TALK}$  button or any one of the buttons on the dial pad (0 to 9,  $\frac{1}{K}$ /TONE,  $\frac{1}{K}$ ) when the handset is not placed in the cradle.

## MAKING A CALL

#### **ON-HOOK DIALING:**

Use the following procedure to dial a number by lifting the handset from its cradle on the base unit.



1 Key in the phone number you are calling (max. 32 digits). The LCD displays the entered digits in order from the left.

#### **LCD**

1234567890

If you enter a wrong digit while dialing, press the <u>DELETE</u> button to delete the digit you entered last. You can also press the <u>CANCEL</u> button to cancel the call. In this case, error beeps are emitted.

Press the TALK button. The talk icon blinks while the connection is made to the base unit.

#### **LCD**



When the connection is made, the LCD displays the entered digits in order from the left. Then, begin speaking.

#### LCD

1234567890

## **BASICS**

After about 5 seconds, the LCD displays the duration of the call.

#### **LCD**

00:00:00

4 To hang up, press the TALK button again or place the handset in its cradle on the base unit. The talk icon is turned off and the handset is put in standby status.

#### LCD

00:00:00

#### **NOTES:**

- If you press the TALK button while the handset is connected to the base unit, the handset is put in the standby status.
- If the handset is too far away from the base unit, warning beeps will sound. The handset returns to standby mode.

### **OFF-HOOK DIALING:**

Use the following procedure to dial a number by lifting the handset from its cradle on the base unit.



- Press the TALK button. The talk icon blinks while the connection is made to the base unit.
- When you hear the dialtone, key in the phone number you are calling. The LCD displays the entered digits in order from the left. Then, begin speaking.

LCD

1234567890

After about 5 seconds, the LCD displays the duration of the call.

LCD

00:00:00

4 To hang up, press the TALK button again or place the handset in its cradle on the base unit. The talk icon is turned off and the handset is put in standby status.

**LCD** 

00:00:00

## **BASICS**

#### NOTES:

- If you press the TALK button while the handset is connected to the base unit, the handset is put in the standby status.
- If the handset battery becomes weak during conversation, warning beeps will sound every 3 seconds. Finish the call as soon as possible and return the handset to the base unit for recharging.
- If the handset is too far away from the base unit, warning beeps will sound. The handset returns to standby mode.
- If the handset cannot disconnect the line due to a power failure, remove the battery completely and install it after power comes back. Then place the handset on the base. The handset returns to standby mode.

## **LAST NUMBER REDIAL**



To redial the last number that you called on the **handset:** 

- 1 Press the TALK button.
- **2** Wait for the dialtone.
- 3 Press the (RDL) button.

#### **NOTES:**

- You cannot redial a number which is more than 32 digits.
- If the dial number last entered is not stored in the memory, error beeps are emitted.
- If the number to be redialed exceeds 12 digits during on-hook dialing, the 13th and succeeding digits are scrolled after 4 seconds. The 13th and succeeding digits are scrolled one by one during off-hook dialing.

## **BANKING AND TELEPHONE SERVICES**



Even if you have PULSE dialing, you can use this phone with banking and other phone services requiring touch tone signals.

- 1 Dial the service number and wait for the connection.
- Press the TONE \* button on the handset and then enter the numbers required.
- 3 You will hear the tones on the line.

### **CHANGING RINGER SOUND OR VOLUME**

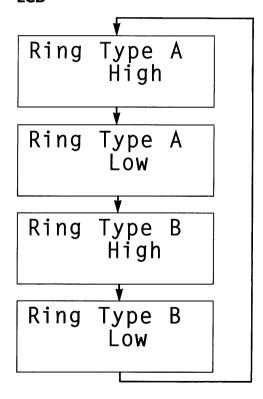
Use the following procedure to set the ringer sound or volume of the handset as desired.



Press the <u>VOL/RING</u> button to select the ring tone from 4 choices.

Each time you press the <u>VOL/RING</u> button, the LCD will display the settings one after another in the following order.

#### LCD



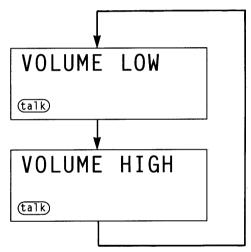
After you select the ring tone, the phone will ring using the selected sound for 2 seconds.

### CHANGING THE HANDSET SPEAKER VOLUME



- Press the <u>TALK</u> button and then press the <u>VOL/RING</u> button to set the handset speaker volume to high or low while making a call.
- Each time you press the VOL/RING button, the LCD will display the high and low setting screen alternately.

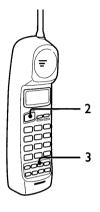
#### LCD



After 5 seconds, the LCD will return to the screen displayed before the <u>VOL/RING</u> button was pressed.

### INTERFERENCE OR STATIC

Static interference can be caused by many different things, such as: cordless phones in neighboring homes or apartments, microwave ovens, certain kinds of lighting, etc. To reduce static on the line:



- 1 Try moving to another location in the room or closer to the base unit.
- 2 Press the TALK button.
- Press the CH button of the handset to change to a clearer channel. Each time you press the CH button, the channel changes.

The LCD displays the following message:

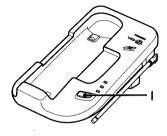
#### **LCD**



- 4 Lower the antenna slightly on the base unit.
- If none of the above solutions work, refer to the Troubleshooting and Warranty sections in the back of this manual.

For service information, call 1-800-631-3811.

## PAGING THE HANDSET



You can use the page function to help locate a misplaced handset or to alert the person who has the handset.

Press the PAGE button on the base unit to beep the handset.

The LCD displays the following message:

LCD

PAGING

#### **NOTES:**

- If a call comes in during paging, you will hear the ring.
- If the handset has been lost for several days and the battery is in completely discharged, the handset will not beep.

### **CHANGING THE SECURITY CODE**

A security code is assigned to the handset and base unit to enable connection between them. In other words, unless the security codes of the handset and base unit match, no connection can be made between them.

The digital security code is automatically set when you place the handset in its cradle on the base unit.

The following instructions for changing the security code are provided for your use in the rare event that such a change becomes necessary. This change should only be made when you are not making a call.



- 1 Place the handset in its cradle on the base unit.
- Press the PAGE button of the base unit. The handset beeps and the LCD displays the message "PAGING".

### **LCD**

### PAGING

- Pick up the handset and keep the handset away from the cradle until the message "PAGING" disappears from the LCD.
- 4 Replace the handset in its cradle on the base unit and wait at least 3 seconds. The new security code is now set automatically.

NOTE: The security code of the handset and base unit is set to "00000" prior to shipment. When the handset is placed in its cradle on the base unit for the first time, the security code is set randomly from 65536 codes. As long as the handset and base unit retain the security code in their microprocessors, the same security code is used.

### SETTING THE AREA CODE

No area code is set at the factory prior to shipment. It is necessary to program your area code so that local calls will be properly displayed on caller ID.



Press the FUNC button twice. The mem icon appears and the LCD displays the following message.

#### **LCD**



2 Enter a 3-digit area code. For example, enter "817".

#### LCD

If you enter a wrong number, See page 36 "CHANGING AND DELETING THE AREA CODE".

Press the MEM button. Confirmation beeps are emitted for 2 seconds. The LCD displays the following message and then the handset is put in standby status.

#### LCD



4 Replace the handset in its cradle on the base unit for the new area code to take effect.

#### NOTES:

- Before you can take advantage of the Caller ID and Call Waiting features, you must subscribe to these services from your local telephone company.
- Name and number caller ID only work in conjunction with service provided by your local telephone company.
- If the area code is 2 digits or less, the MEM button is disabled and you cannot set the area code.
- Change your area code when you move to another location that has a different area code.
- Supposing your area code is "201" and you make a call to a number with the same area code, only the last 7 digits are dialed. During call back, however, the phone will include the area code "201" when it automatically redials the number. To avoid this problem, always set the area code so that the phone automatically excludes the area code when it is the same as that of the phone itself.

### **CHANGING AND DELETING THE AREA CODE**

You can delete an area code or simply store another one in its place.



1 Press the FUNC button twice. The mem icon appears and the LCD displays the currently set area code.

LCD

AREA CODE 1-817

**2** Press the **DELETE** button three times to delete the area code.

LCD

To change an area code, enter a new 3-digit area code. If you do not want to set an area code, skip this procedure.

For example, enter "810".

**LCD** 

- Press the MEM button. Confirmation beeps are emitted for 2 seconds. The LCD displays the following message and then the handset is put in standby status.
  - · When the area code is deleted

**LCD** 



• When the area code is changed

LCD

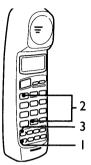


Replace the handset in its cradle on the base unit.

### SETTING OR CANCELING CALLER ID ON CALL WAITING

You can enable or disable the caller ID data reception during a call in progress. This function is preset to ON at the factory so that you will receive caller ID on Call Waiting when subscribing to both local telephone company services.

If you do not subscribe to these services, be sure to set this function to OFF.

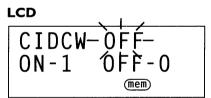


1 Press the <u>FUNC</u> button three times. The mem icon appears and the LCD displays the current setting.

CIDCW-ON-ON-1 OFF-0

- 2 To enable the caller ID data reception during a call in progress, press the number button. To disable this function, press the number button.
  - When the function is set to ON

CIDCW-ON-ON-1 OFF-0 • When the function is set to OFF



- Press the MEM button. Confirmation beeps are emitted and the LCD displays the set mode as shown in the following screen. Then, the handset is put in standby status.
  - When the function is set to ON

**LCD** 



• When the function is set to OFF

LCD



4 Replace the handset in its cradle on the base unit for the new setting to take effect.

### **ANSWERING A CALL**

If you want the caller's name and his or her telephone number to be displayed when you receive a call, you must subscribe to the Caller ID service provided by your local telephone company.

The following messages will appear when a call is received during standby status.

If the LCD does not display any message when the phone rings for a third time, caller ID service is not applicable to this call.

### WITH CALLER ID SERVICE



1 When the caller ID signal (telephone number and name data) is received successfully.

#### LCD

KATHLEEN ROL 817-858-3333

Before answering a call, check the telephone number and caller's name are displayed in the screen. Press the TALK button to connect.

When the connection is made, the LCD displays the duration of the call.

#### LCD

00:00:00

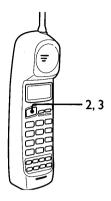
To hang up, press the TALK button. The talk icon is turned off and the handset is put in standby status.

#### LCD

00:00:00

The caller information is stored on up to 40 different calls.

### WITHOUT CALLER ID SERVICE



When no caller ID signal (telephone number and name data) is received during a currently incoming call.

#### **LCD**

CALLING

Press the TALK button to connect.

When the connection is made, the LCD displays the duration of the call.

#### LCD

00:00:00

To hang up, press the TALK button. The talk icon is turned off and the handset is put in standby status.

#### LCD

00:00:00

#### NOTES:

- If you do not answer an incoming call when the caller ID signal is generated, the caller ID memory retains the telephone number and name of the caller. You can easily call back this number later by simply pressing the CID button (see page 44).
- If an error occurs in the data transmission between the base unit and handset, the LCD may not display the name and telephone number correctly.
- When a private number or private name is received, the LCD displays the message "Private Num." or "Private Name" respectively.
- When an unknown number or name is received, the LCD displays the message "Unknown Num." or "Unknown Name" respectively.
- When invalid data is received, the LCD displays the message "Line Error".

### **CALL WAITING**

The LCD will show another incoming call even if you are currently engaged in a telephone conversation. This feature can be enabled or disabled. If enabled, it informs the user of a new incoming call by generating a short beep at regular intervals until the call is either answered, or the person calling hangs up. With call waiting on Caller ID, you can see who's calling to decide if you want to interrupt your current conversation.

If you want to use the Call Waiting feature, you must subscribe to the Call Waiting service provided by your local telephone company.

The following messages will appear when a call is received while you are engaged in a telephone conversation.

When no caller ID signal (telephone number and name data) is received during Call Waiting (The information on the LCD does not change.)

**LCD** 

00:01:23

When the caller ID signal (telephone number and name data) is received during Call Waiting

**LCD** 

KATHLEEN ROL 817-858-3333

#### WITH CALLER ID SERVICE



- Before answering a call, check the telephone number and caller's name (are displayed in the screen). The switch to the new call, press the (FLASH) button on the handset. The first caller is put on hold.
- 2 To switch back to the first caller, press the FLASH button again.

The caller information is stored on up to 40 different calls.

If you do not answer an incoming call when the caller ID signal is generated, the caller ID memory retains the telephone number and name of a caller.

#### WITHOUT CALLER ID SERVICE



- The switch to the new call, press the FLASH button on the handset. The first caller is put on hold.
- To switch back to the first caller, press the (FLASH) button again.

#### NOTES:

- Pressing the TALK button will not access Call Waiting, it will disconnect the current caller.
- Pressing the FLASH button without having received a Call Waiting signal may disconnect the current caller.

### **CALLER ID MEMORY**

The FT-8808 can display caller information consisting of the caller's telephone number, name (if supplied by local telephone company), time and the number of calls on the handset LCD. You can dial a displayed number or store the information in the Speed Dial memory.

### **SEARCHING CALLER ID MEMORY**



1 Press the CID button on the handset to connect to the base unit. The call id icon is displayed.

If new caller ID data does not exist, the LCD will display the following message:

#### LCD

If there is new caller ID data, the LCD will display the following message:

#### LCD

Press the down arrow (▼) or up arrow (▲) button to display individual call records. The caller ID memory retains a listing of the 40 most recent callers.

#### LCD

To display the name and telephone number of the next caller ID data, press the down arrow  $(\mathbf{V})$  or up arrow  $(\mathbf{A})$  button.

To display the memory number, the date and time of this call, press the number "8" ( ( ) button while the name and telephone number are displayed.

#### LCD

To return to the previous screen, press the number "8" ( $\bigcirc$ ) button again. To display the name and telephone number of the next caller ID data, press the down arrow ( $\blacktriangledown$ ) or up arrow ( $\blacktriangle$ ) button.

Press the CID button to return to the standby status.

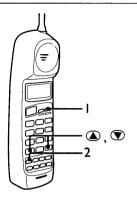
To display the number of calls attempted by this caller, press the number "9" (#) button while the name and telephone number are displayed.

#### **LCD**

To return to the previous screen, press the number "9" (#) button again. To display the name and telephone number of the next caller ID data, press the down arrow ( $\nabla$ ) or up arrow ( $\triangle$ ) button.

Press the CID button to return to the standby status.

# STORING TO SPEED DIAL MEMORY



- Press the CID button and up (A) or down arrow (V) button to bring up the number you wish to transfer displayed caller ID information into Speed Dial memory.
- **2** Press the MEM button.
- Enter the memory location number (01 to 20).

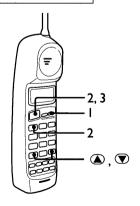
After the caller ID data is stored in the memory, the LCD returns to the previous screen.

Press the CID button to return to the standby status.

#### **NOTES:**

- If the telephone number is not displayed, the  $\stackrel{\frown}{\text{MEM}}$  button is disabled.
- •When you call for long distance, press the number button to add a "1" before pressing the MEM button.

### DIAL OUT



Press the CID button and up (▲) or down arrow (▼) button to bring up the number you wish to dial the displayed telephone number.

LCD

KATHLEEN ROL 817-858-3333

Press the TALK button to dial the caller whose name and number is being displayed.

When you make a long distance call, press the number ① button and the TALK button.

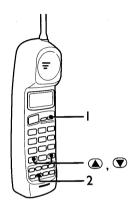
To hang up, press the (TALK) button.

#### **NOTES:**

• If the telephone number is not displayed, the TALK button is disabled.

• If the telephone number displayed contains 16 digits, error beeps are emitted when you press the number 1 button.

### **DELETING**



- Press the CID button and up (▲) or down arrow (▼) button to bring up the number you wish to delete a caller ID record from the memory.
- Press and hold the DELETE button for 2 seconds. The LCD displays the next caller ID data. The caller ID is deleted one by one everytime this procedure is mode. If there is no more caller ID data, the LCD displays the message "END".

#### **LCD**

Press the CID button to return to the standby status.

#### NOTES:

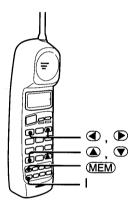
- If the name and/or telephone number in step 2 exceeds 13 digits, the name and/or telephone number scroll character by character after 4 seconds.
- If you do not press any one of the up arrow (▲), down arrow (▼), "8" (⊕), "9" (#), or OELETE button within 2 minutes after the caller ID mode is initiated, the handset is put in standby status.
- Up to 40 caller ID data can be stored in the memory. When the data exceeds 40, the excess data is automatically deleted starting from the oldest one.
- When calls are attempted from the same telephone number, these calls are stored as one call recording the number of times received and the time of the most recent attempt.
- An incoming call without caller ID data is not stored in the memory.

You can store frequently used telephone numbers and their names in the speed dial memory for convenient access. You can program them yourself or transfer them from the Caller ID memory.

You can store up to 20 telephone numbers and their associated names in the memory. Each number can have up to 16 digits including symbols (0 to 9, #, #, TONE, and PAUSE) which count as 1 digit each.

### **STORING NUMBERS**

Remember that each number should be stored just as you would dial it manually. So for long distance calls, you may need 1, the area code and number, but for local calls, just the telephone number.



Press the FUNC button once. The mem icon appears and the LCD displays the DIAL MEMORY menu screen.

LCD



**2** Press the number ① button.

LCD



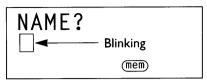
3 Enter the telephone number you want to store in the memory. For example, enter "8364591".

LCD



4 Press the MEM button.

#### **LCD**



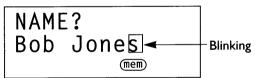
**5** Enter a name of up to 12 characters.

Use the up arrow (  $\blacktriangle$  ) or down arrow (  $\blacktriangledown$  ) button to enter a space, alphanumeric characters (uppercase and lower case), and special characters ( $\bigstar$ , #, &, ', (,), , , -, . , and /) . Each time you press the down arrow button, the characters are displayed in the following order: a space  $\to$  A  $\to$  B  $\to$  ...  $\to$  Y  $\to$  Z  $\to$  a  $\to$  b  $\to$  ... y  $\to$  z  $\to$  l  $\to$  2 ... 9  $\to$  0  $\to$   $\bigstar$   $\to$  #  $\to$  &  $\to$  '  $\to$  (  $\to$  )  $\to$  ,  $\to$  -  $\to$  .  $\to$  /  $\to$  a space  $\to$  A  $\to$  ...

When you press the up arrow button, a space is displayed first, a slash (/) displayed next, and the remaining characters follow in a reverse order.

To move the cursor to the right to change the entered character, press the right arrow ( $\triangleright$ ) button. To move the cursor to the left, press the left arrow ( $\triangleleft$ ) button.

#### **LCD**



If you enter a wrong character for a name, use the left arrow or right arrow button to move the cursor to the character you want to correct and re-enter the correct character. Or, you can press the **DELETE** button to delete the entered character.

6 Press the (MEM) button.

#### LCD



7 Enter a 2-digit memory address number (01 to 20) to be used for storing the telephone number and its name.

LCD



#### **NOTES:**

- When you make a long distance call, press the number ① button first.
- If you store a new telephone number in the same memory location (address number), the previously stored telephone number is automatically erased and overwritten with the new number.
- Always press a button within 20 seconds after pressing the previous button.
   Otherwise, the setting procedure will be canceled.
- If you receive a call during the storing operation or receive a pager call from the base unit, the operation is canceled.
- If you press and hold down the up arrow (▲) or down arrow (▼) button, you can
  skip the characters to be displayed to bring up the desired character quickly. In the
  same manner, you can press and hold the left arrow (◄) or right arrow (▶) button
  to jump to the desired character.

### **DIALING A STORED NUMBER**

#### **ON-HOOK DIALING:**

Use the following procedure to dial by lifting the handset from its cradle on the base

Note: You cannot dial a stored number while the battery is being charged.



Press the MEM button.

#### LCD



2 Enter the corresponding 2-digit memory address number (01 to 20) or press the up arrow (▲) or down arrow (▼) button to display the desired destination. For example, enter "05".

#### **LCD**



After 4 seconds, the memory location number ("05" in the example screen above) will be turned off.

#### LCD



If you have displayed the wrong destination, press the up arrow (▲) button to display the number stored in the next memory address location; or press the down arrow (▼) button to display the number stored in the previous address location.

- Press the TALK button. The talk icon blinks while the connection is made to the base unit.
- 4 When the connection is made, the LCD displays the memory dial number in order from the left.

#### LCD

Bob Jones 8365941

#### NOTE:

If you press a memory dial number which has not been programmed or if you press buttons other than 0 to 9 (01 to 20), error beeps are emitted.

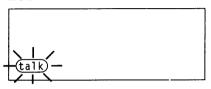
#### **OFF-HOOK DIALING:**

Use the following procedure to dial by lifting the handset from its cradle on the base unit.



1 Press the (TALK) button. The talk icon blinks while the connection is made to the base unit.

#### **LCD**



When the connection is made, the talk icon remains steady.

#### LCD



**3** Press the MEM button.

#### **LCD**



4 Enter the 2-digit memory address number (01 to 20).

#### **LCD**



5 Five seconds after the last dial number is displayed, the LCD displays the duration of the call.

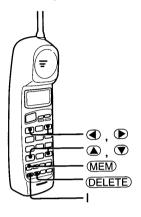
#### LCD

#### NOTE:

If you press a memory dial number which has not been programmed or if you press buttons other than 0 to 9 (01 to 20), error beeps are emitted.

## CHANGING AND DELETING A STORED NUMBER DATA

You can delete a number or simply store another one in its place. When you store a new phone number, the data previously stored in that memory location is deleted automatically.



Press the FUNC button once. The mem icon appears and the LCD displays the DIAL MEMORY menu screen.

#### LCD



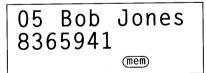
Press the number "0" button.

#### LCD



3 Enter the corresponding 2-digit memory address number (01 to 20) or press the up arrow (▲) or down arrow (▼) button to display the phone number data you want to change or delete.

#### **LCD**



If you have displayed the wrong data, press the up arrow ( $\triangle$ ) button to display the data stored in the next memory address location; or press the down arrow ( $\nabla$ ) button to display the data stored in the previous address location.

- To delete the stored data, go to a. To change the stored number or name, go to b.
- a Deleting the stored data

Press and hold the **DELETE** button for 2 seconds. When the data is deleted, the message "No memory" is displayed.

#### LCD

05 No memory

- **b** Changing the stored number or name
- (I) Press the (MEM) button.

#### LCD

Bob Jones 8365941

(2) Press the <u>OELETE</u> button. Each time you press this button, the digits of the telephone number are deleted one by one starting from the last digit. For example, if you want to change the last four digits "5941" to "5432", press the <u>OELETE</u> button four times.

#### LCD

Bob Jones 836

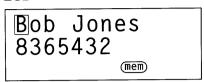
(3) Enter the new number ("5432") you want to store in the memory.

#### **LCD**

Bob Jones 8365432

(4) Press the MEM button. The cursor moves to the first letter of the name.

#### LCD



- (5) If you want to change the name, use the up arrow (▲), down arrow (▼), left arrow (◄), and right arrow (▶) buttons to do so.
  (See "Storing Numbers" on page 46 to learn how to enter the name.) If you do not want to change the name, skip this procedure.
- (6) After entering the new name, press the MEM button to save the data.

#### **LCD**



#### NOTES:

- Always press a button within 20 seconds after pressing the previous button.
   Otherwise, the changing/deleting procedure will be canceled.
- If you receive a call during the changing/deleting operation or receive a pager call from the base unit, the operation is canceled.

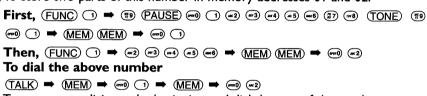
### **CHAIN DIALING**

There are several ways of dialing telephone numbers longer than 16 digits.

- (A) Store up to 16 digits of a long number in separate memory addresses and access them the same way as dialing numbers stored in memory;
- (B) Store up to 16 digits of a long number in a memory address and access it at the beginning of a dialing sequence, then dial the remaining digits manually;
- (C) Store up to 16 digits of a long number in a memory address and access it at
  the end of a dialing sequence, after having first manually dialed all the digits over
  16.

#### **EXAMPLE:** to store 9-PAUSE-012345678-TONE-90123456:

(A) To store two parts of this number in memory addresses 01 and 02:



(B) To store some digits at the beginning, and dial the rest of the number manually. For example:

#### To dial the above number

- TALK → MEM → @ ① → and then press @2 @3 @4 @5 @6
- (C) To store some digits at the end, and dial the first numbers manually. For example:

#### To dial the above number

 TALK
 → #9
 PAUSE
 → 1
 ←2
 ←3
 ←4
 ←5
 ←6
 €7
 ←8
 TONE
 #9
 ←9
 →

 MEM
 → ←9
 ←2

NOTE: The PAUSE button is useful when making an outgoing call through a PBX or a long distance call. Each time the PAUSE button is pressed, a pause of about 2 seconds will be inserted during the dialing sequence and the LCD displays the letter "P". If more than 2 seconds are needed, press PAUSE twice.

# **TROUBLESHOOTING**

Should any problem occur with the set, make the following simple tests to determine whether or not servicing is required.

If the problem persists after you have made these tests, call 1-800-631-3811 for Customer Service.

| Problem   | Cause and Action   |
|---|--|
| No dial tone.<br>No calls come in.                  | <ul> <li>The AC adaptor of the base unit is not plugged into the AC 120 V outlet.</li> <li>The battery is low.  → Place the handset in its cradle on the base unit to recharge.</li> <li>Telephone line cord is disconnected.  → Check the wall telephone jack.</li> <li>The previous call is not disconnected.  → Press the TALK button to disconnect the line.</li> <li>Trouble with the telephone line.  → Check with other telephone.</li> <li>The AC 120V outlet used is controlled by a wall switch in OFF position.  → Relocate to different outlet.</li> </ul> |
| The line is noisy.                                  | <ul> <li>The handset is too far from the base unit.</li> <li>→ Bring the handset near the base unit.</li> <li>The battery is low.</li> <li>→ Place the handset in its cradle on the base unit to recharge.</li> <li>The base unit is located in a place with high interference.</li> <li>→ Relocate the base unit.</li> <li>Interference from TV, appliances, etc.</li> <li>→ Move away from the interference source.</li> <li>There may be line noise.</li> <li>→ Check with another telephone.</li> </ul>  |
| The battery is not charged.<br>The handset is dead. | <ul> <li>The battery pack was not fully charged at the initial charging. Charge the battery pack for 12 to 16 hours without any interruption.</li> <li>To avoid Ni-Cd battery memory effect, be sure to charge only as needed.</li> <li>The battery needs to be replaced.</li> </ul>   |

# **TROUBLESHOOTING**

| Problem  | Cause and Action   |  |
|--|--|--|
| The unit operates abnormally.  | Disconnect the AC adaptor.     After a few seconds, connect the AC adaptor again.  |  |
| During the standby status, the battery icon<br>blinks every 3 seconds, short beeps are<br>emitted, and all handset buttons are<br>disabled.  | The Battery is low.  → Place the handset in its cradle on the base unit to recharge the battery.                               |  |
| During a call in progress on the handset, the battery icon blinks every 3 seconds and short beeps are emitted. All handset buttons except the TALK button are disabled (if you press the TALK button, all buttons are disabled). |  |  |
| During other operations besides the<br>above, the operation is stopped and the<br>handset is put in standby status.  |  |  |
| No memory  | You have tried to Speed Dial a memory location ("nn") which has no telephone number stored in it. Check other address numbers. |  |
| Private Num.   | When a call is received along with a private number.   |  |
| Private Name   | When a call is received along with a private name.   |  |
| Private Name   | name.  |  |

# **TROUBLESHOOTING**

| Problem  | Cause and Action                                 |
|--|--|
| Unknown Num.   | When a call is received with an unknown number:  |
| Unknown Name   | When a call is received with an unknown name.    |
| Line Error   | When a call is received along with invalid data. |
| Does not receive the caller ID data on Call Waiting. | Check your local telephone company.              |

## **SPECIFICATIONS**

### **HANDSET**

Receive Frequency 925.99 - 927.95 MHz

Transmit Frequency 902.08 - 904.04 MHz

Power Source Customer Replaceable Ni-Cd Battery

600 mAH 3.6 V DC

**Battery Life** 7 days at Standby Mode, after proper initial

charging cycle

**Dimensions (H/W/D)** Approx.  $7 - \frac{1}{2}$  X  $2 - \frac{1}{4}$  X  $1 - \frac{13}{16}$  inches

 $(190 \times 57 \times 45 \text{ mm})$ 

Antenna Length 2-1/2 inches (61 mm)

Weight Approx. 9 oz (265 g)

### **BASE UNIT**

Receive Frequency 902.08 - 904.04 MHz

Transmit Frequency 925.99 - 927.95 MHz

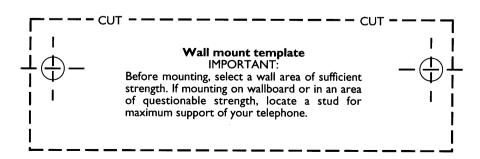
Power Source AC 120 V 60 Hz/DC 9 V

**Dimensions (H/W/D)** Approx.  $3^{-7}/8^{\circ} \times 6^{-3}/4^{\circ} \times 9^{\circ}$ 

 $(96 \times 134 \times 226 \text{ mm})$ 

Weight Approx. 1 lb 3 oz (535 g), battery pack

included



# **SPECIFICATIONS**

## SUPPLIED ACCESSORIES

| Rechargeable Battery        | (2)        | TRB-8258   | Part #. RC005634  |
|-----------------------------|------------|------------|---|
| AC Adaptor                  | (1)        | TAC-6700   | Part #. RC003528<br>for FT-8808 or                                      |
|                             |            | TAC-6700BK | Part #. RC003328<br>for FT-8808BK                                       |
| Short Telephone Cord        | (1)        |            | Part #. RC001872  |
| Long Telephone Cord         | (1)        |            | Part #. RC001861  |
| Desk Top/Wall Mount Bracket | <b>(1)</b> |            | Part #. RC008871<br>for FT-8808 or<br>Part #. RC008854<br>for FT-8808BK |
| Wall Mount Screw            | (2)        |            | Part #. RC000936  |
| Owner's manual              | (1)        |            | Part #. RC008869  |
| Quick Reference Guide       | (1)        |            | Part #. RC008870  |

For purchase of Accessories, please call I-800-631-3811.

## WARRANTY/SERVICE

### **SERVICE REQUIREMENTS**

If the cordless telephone should malfunction, all repairs will be performed by an authorized Toshiba Service Station. This unit has been registered with the FCC for direct connection to the telephone network. Under the FCC program, no customer is authorized to repair this unit. This applies to a unit both in and out of warranty. If an unauthorized repair is performed, the registration of the unit for direct connection to the network will be null and void. If the unit is still in warranty, the remainder of the warranty period will also be null and void.

It is the responsibility of users requiring service to report the need for service to the Toshiba dealer.

### IMPORTANT INSTRUCTIONS TO USERS

Your FT-8808 has been designed and constructed to conform to federal regulations and can be connected to the phone line as described in this manual.

Please note that each product connected to the telephone line places a certain load on the line. We designate this as the unit's "Ringer Equivalence Number."

It is most unlikely, but...If your FT-8808 should cause problems on the phone line, the phone company has the right to temporarily discontinue your service. If this happens, the phone company will notify you and give you the opportunity to correct the problem. Also, you need to know that the phone company does have the right to make changes in their lines and/or equipment.

If these changes might affect your FT-8808 (or require changes in the FT-8808 or its connection), the phone company will notify you in writing, so you have the chance to take whatever action necessary to ensure uninterrupted phone service.

### **FCC REQUIREMENTS**

You are no longer required by the FCC to notify your local telephone company of your intent to connect a new telephone. Your local telephone company may call you and request information about your phone such as: the brand name, model number, registration number, and ringer equivalence number. This information is provided on a label located at the bottom of the base unit and handset.

You may not directly connect your FT-8808 to coin telephone services. Check with your local telephone company if you wish to connect your FT-8808 to a party line service. Some party line services require a special adaptor or modification to your telephone.

It should be noted that some cordless telephones operate at frequencies that may cause interference to nearby TVs and VCRs; to minimize or prevent such interference, the base of the cordless telephone should not be placed near or on top of a TV or VCR; and, if interference is experienced, moving the cordless telephone farther away from the TV or VCR will often reduce or eliminate the interference.

## WARRANTY/SERVICE

### TELEPHONE/TELEPHONE ANSWER MACHINE LIMITED WARRANTY

Toshiba America Consumer Products, Inc. ("TACP") and Toshiba Hawaii, Inc. ("THI") make the following limited warranties. These limited warranties extend to the original consumer purchaser or any person receiving this set as a gift from the original consumer purchaser and to no other purchaser or transferee.

# Limited One (1) Year Warranty of Parts and Labor

TACP/THI warrant this product and its parts against defects in materials or workmanship for a period of one year after the date of original retail purchase. During this period, TACP/THI will repair a defective product or part without charge to you. You must deliver the entire unit to a TACP/THI Authorized Service Station. You are responsible for all transportation and insurance charges for the unit to and from the Authorized Service Station. If you live in the Continental U.S.A. you may, at your option, forward your product for exchange to:

Toshiba America Consumer Products, Inc.

Returns Center

1420C Toshiba Dr.

Lebanon, TN 37087

You are responsible for all transportation and insurance charges for the product to the Returns Center. Products shipped to the Return Center must be insured and safely and securely packed, preferably in the original shipping carton, and a letter explaining the defect and also a copy of the bill of sale or other proof of purchase must be enclosed.

Upon receipt we will, at our option, exchange the unit with a new or refurbished unit.

#### Owner's Manual

You should read the owner's manual thoroughly before operating this product.

#### Your Responsibility

The above warranties are subject to the following conditions.

- (1)You must provide a copy of your bill of sale or other proof of purchase.
- (2)These warranties are effective only if the product is purchased and operated within the U.S.A or Puerto Rico.
- (3)Warranties extend only to defects in materials or workmanship as limited above and do not extend to any product or parts which have been lost or discarded by you or to damage to products or parts caused by misuse, accident, damage caused by Acts of God, such as lightning or fluctuations in electric power, improper installation, improper maintenance or use in violation of instructions furnished by us;or to units which have been altered or modified without authorization of TACP/THI or to damage to products or parts thereof which have had the serial number removed, altered, defaced or rendered illegible.
- (4)At your option, after the warranty period has expired in the U.S.A., call (800)-631-3811 to receive information concerning an exchange price. Payment must be enclosed with the product in the form of a certified check or money order and forward with your product to:

Toshiba America Consumer Products, Inc.

Returns Center

1420C Toshiba Dr.

Lebanon, TN 37087

- (5)Upon receipt we will, at our option, replace your unit with a new or refurbished unit of equal value. Features may not be identical to your original product.
- (6)Physically damaged product are not acceptable for repair or exchange within or after the warranty period expires and will be returned as received. (7)Any missing accessory components, (i.e., AC adaptor, line cord(s), battery, etc.), will be removed

from the replacement unit being sent to you and packed with the defective unit you are returning.

## WARRANTY/SERVICE

#### How to Obtain Warranty Service

In the event a problem should develop with your product, please proceed as follows: (1)Arrange for the delivery of the product to the TACP/THI Authorized Service Station. Products Shipped to the Service Station must be insured and safely and securely packed, preferably in the original shipping carton, and a letter of explaining the defect and also a copy of the bill of sale or other proof of purchase must be enclosed. All transportation and insurance charges must be prepaid by you.

#### In The Continental United States contact:

# Toll Free 1-800-631-3811

#### In Hawaii contact:

Toshiba Hawaii, Inc. 327 Kamakee Street, Honolulu, HI 96814 (808)-521-5377

All warranties implied by state law, including the implied warranties of merchantability and fitness for a particular purpose, are expressly limited to the duration of the limited warranties set forth above. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. With the exception of any warranties implied by state law as hereby limited, the foregoing express warranty is exclusive and in lieu of all other warranties, guarantees, agreements and similar obligations of manufacturer or seller with respect to the repair or replacement of any product or parts.

In no event shall TACP or THI be liable for consequential or incidental damages. Some states do not allow the exclusion or limitation of incidental or consequential damages so the above limitation may not apply to you.

No person, agent, distributor, dealer, service station or company is authorized to change, modify or extend the terms of these warranties in any manner whatsoever. The time within which an action must be commenced to enforce any obligation of TACP and THI arising under this warranty or under any statute, or law of the United States or any state thereof, is hereby limited to one year from the date you discover or should have discovered, the defect. This limitation does not apply to implied warranties arising under state law. Some states do not permit limitation of the time within you may bring an action beyond the limits provided by state law so the above provision may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

#### IMPORTANT: PACKING AND SHIPPING INSTRUCTION

When you send the product to a service center, you should use the original carton box and packing material, then insert the original carton box containing the unit into another carton, using more packing material.

# **MEMO**

# **MEMO**

# **MEMO**

For technical assistance, purchase of accessories or service, please call I-800-631-3811.

#### **IMPORTANT**

We suggest you record the following information and retain for your records along with your bill of sale or equipment document.

| Model no       | Serial no |
|----------------|-----------|
| Purchase date  | Dealer    |
| Dealer address |           |

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