**CORDLESS ANSWERING SYSTEM** 

# FT-9005 FT-9005вк



Should your unit require service, please refer to the "Toshiba service procedure" in your owner's manual.

## IMPORTANT SAFETY INSTRUCTIONS

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

- 1. Read and understand all instructions.
- 2. Follow all warnings and instructions marked on the product.
- 3. Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a dry cloth for cleaning.
- 4. Do not use this product near water, for example, near a bath tub, wash bowl, kitchen sink, or laundry tub, in a wet basement, or near a swimming pool.
- 5. Do not place this product on an unstable cart, stand, or table. The telephone may fall, causing serious damage to the telephone.
- 6. Slots and openings in the cabinet and the back or bottom are provided for ventilation, to protect it from overheating, these openings must not be blocked or covered. The openings should never be blocked by placing the product on a bed, sofa, rug, or other similar surface. This product should never be placed near or over a radiator or heat register. This product should not be placed in a built-in installation unless proper ventilation is provided.
- 7. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply to your home, consult your dealer or local power company.
- 8. Do not allow anything to rest on the power cord. Do not locate this product where the cord will be abused by persons walking on it.
- Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.
- 10. Never push objects of any kind into this product through cabinet slots as they may touch dangerous voltage points or short out parts that could result in a risk of fire or electric shock. Never spill liquid of any kind on the product.
- 11. To reduce the risk of electric shock, do not disassemble this product, but take it to a qualified service personnel when some service or repair work is required. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.
- 12. Unplug this product from the wall outlet and refer servicing to qualified service personnel under the following condition:
  - A. When the power supply cord plug is damaged or frayed.
  - B. If liquid has been spilled into the product.
  - C. If the product has been exposed to rain or water.

- D. If the product does not operate normally by following the operating instructions. Adjust only those controls, that are covered by the operating instructions because improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal operation.
- E. If the product has been dropped or the cabinet has been damaged.
- F. If the product exhibits a distinct change in performance.
- 13. Do not use the telephone to report a gas leak in the vicinity of the leak.

# CAUTION: TO REDUCE THE RISK OF FIRE OR INJURY TO PERSONS BY BATTERY, READ AND FOLLOW THESE INSTRUCTIONS.

- Use only the appropriate type and size battery pack specified in the instruction manual provided for this product.
- Do not dispose of the battery pack in a fire. The cell may explode. Check with State and local codes for possible special disposal instructions.
- Do not open or mutilate the battery pack. Released electrolyte is corrosive and may cause damage to the eyes or skin. It may be toxic if swallowed.
- 4. Exercise care in handling battery in order not to short the battery with conducting materials such as rings, bracelets, and keys. The battery or conductor may overheat and cause burns.
- Charge the battery pack provided with or identified for use with this product only in accordance with the instructions and limitations specified in the instruction manual provided for this product.
- 6. Observe proper polarity orientation between the battery pack and battery charger.

ATTENTION: THE PRODUCT THAT YOU HAVE PURCHASED CONTAINS A RECHARGEABLE BATTERY. UNDER VARIOUS STATE AND LOCAL LAWS, IT MAY BE ILLEGAL TO DISPOSE OF THIS BATTERY INTO THE MUNICIPAL WASTE STREAM. PLEASE CHECK WITH YOUR LOCAL GOVERNMENT FOR DETAILS IN YOUR AREA FOR RECYCLING OPTIONS OR PROPER DISPOSAL.

### **SAVE THESE INSTRUCTIONS**

### INTRODUCTION

Toshiba America takes pride in presenting the FT-9005, one of the finest all digital cordless answering machine available. Intelligent design, superb craftsmanship, and the latest technological advances have been combined to provide you with an all digital cordless answering machine that is easy to operate and will provide you with years of dependable service.

Please take the time now to read your Owner's Manual carefully, so that you may enjoy the many convenient features of your FT-9005 all digital cordless answering machine.

### **FEATURES**

#### **Answering Machine**

- Approximately 14 minutes of total recording time or up to 40 incoming messages can be recorded by DSP (Digital Signal Processor).
- · Memo message.
- · 2-way conversation recording.
- · Pitch-corrected quick play back.
- · Remote control from the handset or from a touch tone phone.
- Time and day stamp.
- · Call screening.
- · VOX function to save available recording time.
- Memory back-up during power interruption with back-up battery (Included).
- Rapid access (PLAY/SKIP/REPEAT/DELETE).
- · Toll Saver
- Announce only

#### Telephone

- · 10 channel scanning to avoid interference.
- Compandor noise reduction circuit to reduce noise.
- 3-number one touch speed dialing.
- 10-number two touch speed dialing.
- Mixed dialing for long-distance and computer services.
- Long battery life (3 weeks) pack.
- Programmable digital security codes (65,536 codes).
- Hearing aid compatible.
- Last number redial (32 digits)

#### - IMPORTANT

#### Before using your new phone please follow these instructions.

- 1 Connect the AC adaptor plug to the DC jack on the rear of your base unit. Then plug the AC adaptor into AC outlet on a wall where the AC adaptor will not be disconnected and power will not be interrupted for 12 to 16 hours.
- 2 Install the battery pack in the handset.
- 3 Leave the handset on the base unit overnight to charge continuously for <u>12 to 16</u> hours to ensure a full charge. (See page 13 for details.)

When replacing the battery pack, please follow the same procedure.

- Clean the battery charging contacts of the handset and the base unit regularly with a dry cloth so that sufficient contact is made.
- To keep the answering machine settings during power interruption, install the back-up battery in the base unit following the correct polarity. (See page 9 for details.)
- The Digital Security Code, which enables the handset and the base unit to communicate with each other, will not be activated unless the handset's battery pack is charged on the base unit.

#### **PRECAUTIONS**

- · Operate the AC adaptor on 120 V AC, 60 Hz.
- · Use the AC adaptor supplied for this unit. Do not use any other AC adaptor.
- Unplug the AC adaptor from the wall outlet when the unit is not to be used for an extended period
  of time. To disconnect the AC adaptor, pull it out by grasping the body. Never pull it by the cord.
- Do not install the base unit in a location near a heat source such as radiators or airducts, or in a
  place subject to direct sunlight, excessive dust, moisture, rain, mechanical vibration, or shock.
- Do not place the unit on or near a TV set or a personal computer, as these units may interfere
  with each other.
- Should any liquid or solid object fall into the unit, unplug the unit and have it checked by qualified service personnel before operating the unit any further.
- This unit is designed and approved for single lines only. It should not be connected to multiple lines or a coin telephone or party lines.

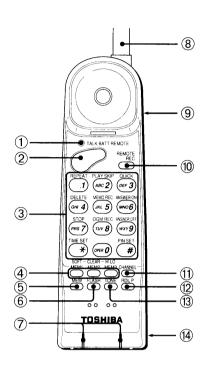
If you have any question or problem concerning your unit that is not covered in this manual, please consult the nearest Toshiba Service Station authorized to service telephone terminal equipment. For Customer Service, Call **1-800-631-3811**.

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### LOCATION OF CONTROLS

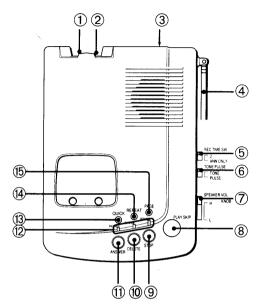
#### HANDSET CONTROLS AND FUNCTIONS



- TALK/BATT. LED (Red) Lights when you are using the telephone. Blinks when the handset battery needs to be recharged in standby mode (in this case a short beep will sound every 3 seconds when you are using the telephone).
  - **REMOTE/REC LED (Green)** Lights during remote operation or recording.
- ② TALK Button Press to receive or hang up the call when the handset is away from the base unit.
- 3 0-9, \*, # Buttons Used for dialing numbers, memory dialing, remote operation, etc.

- One Touch Dial Key (MEM1/MEM2/MEM3)/Ringer Sound (SOFT-CLEAR-HI/LO) Buttons Used for one-touch dialing or for selecting the ringer sound.
- MEM (memory) Button Used for storing telephone numbers in the number buttons or for changing the digital security code.
- FLASH Button Press to send a timed hook-flash for access for telephone company services such as call waiting.
- (7) Charging Contacts Supply power to charge the handset when it is placed on the base unit.
- 8 **HELICAL ANTENNA** Durable high-gain helical antenna.
- Speed Dial Index Card (back) You may write the telephone numbers stored in memory.
- (10) **REMOTE/REC Button** Press to operate the answering machine from the handset or to record the telephone conversation.
- (1) CHANNEL Button Press to select the best channel when interference noise is heard.
- (2) RDL/P (redial/pause) Button Press to redial the last number dialed or to insert a pause into memory dialing sequences.
- (3) TONE Button When the P-T (Pulse-Tone) switch on the side of the base unit is set to P, pressing this button allows tone dialing to access long distance services, etc. You can also use this function when storing numbers in memory. (The pulse-totone override works on individual call.)
- (4) Rechargeable Battery Pack
  Compartment Install the supplied
  rechargeable battery pack. Charge or
  replace correctly for long, trouble-free
  service.

#### **BASE UNIT CONTROLS AND FUNCTIONS**



- Telephone Modular Jack Plug one end of the telephone line cord into a standard RJ11C telephone line jack and the other end into this jack to connect the base unit to the telephone line.
- ② DC Jack Plug the AC adaptor into a wall outlet and its cord into this jack to supply power to the base unit and charge the handset.
- (3) Battery Compartment Install the 9 volts back-up battery (supplied).
- Base Antenna Collapsible antenna provides maximum range when fully extended.
- (5) REC TIME Switch Selects the answering machine setting; 2 to record incoming messages for maximum 2 minutes each or ANN to make announcement only.
- (6) P-T (Pulse-Tone) Switch Selects either tone dialing or pulse dialing.

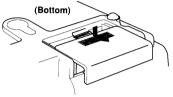
- VOLUME Knob Adjusts the speaker volume of the base unit.
- 8 PLAY/SKIP Button Press to play or skip over incoming messages.
- (9) STOP Button Press to stop playing.
- DELETE Button Press to delete all messages. You can also delete one by one.
- (1) ANSWER Button Press to turn on or off the answering machine.
- (12) LEDs
  - ANSWER Lights when the answering function is activated. Flashes when there are new messages not yet played back.
    - CHARGE Lights when the handset is correctly placed and charged on the base unit.
    - POWER Lights when power is supplied to the base unit from the AC outlet. Flashes when the back-up battery power becomes low.
- (3) **QUICK Button** Press to play recorded incoming messages quickly.
- REPEAT Button Press to repeat incoming messages.
- PAGE Button Press to send a paging signal from the base unit to the handset.

# INSTALLING THE BACK-UP BATTERY IN THE BASE UNIT

Install the supplied 9 volts battery in the base unit in order to back-up the answering machine setting during power interruption.

1 Detach the battery compartment lid.

② Install the battery with correct polarity, and replace the lid.





#### Note

The POWER LED flashes when;

- · the AC power is supplied but there is no back-up battery installed.
- the back-up battery power becomes low. If you wish to change the POWER LED to light instead of flash, reset the REC TIME switch while holding the REPEAT button and the QUICK button.

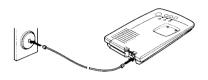
POWER LED lights followed by a beep.

#### CONNECTING THE TELEPHONE LINE

You will find one of following three types of telephone outlets in your home.

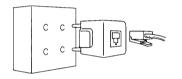
(1) Modular USOC: RJ11C jack, (2) 4-prong jack, or (3) Hard-wired type

#### (1) If you have a modular wall jack



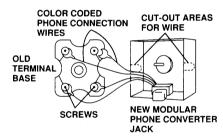
- (1) Plug one end of the telephone cord (supplied) into the telephone modular jack of the base unit.
- ② Plug the other end of the telephone cord into the modular wall jack.

#### (2) If the receptacle is a 4-prong jack



An adaptor (not included) is required. First plug the adaptor into the 4-prong jack. Then plug the telephone cord (supplied) into the 4-prong jack and into the telephone.

#### (3) If your phone cord is hard-wired into an outlet and you have no jack



A modular jack converter (not included) is required. You will need to make color-coded connection.

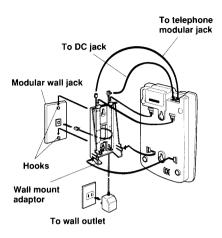
#### Note on the adaptor or converter required -

Consult the dealer you purchased your telephone or any other telephone dealer regarding the proper adaptor or converter.

#### Notes on installation -

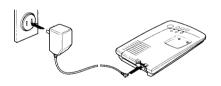
- Never install telephone wiring during a lightning storm.
- Never install telephone jacks in wet locations unless the jack is specially designed to be water-proof.
- Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface.
- · Take care when installing or modifying telephone lines.
- If you experience an excessive amount of noise or static, try relocating the base unit away from the interference source, i.e. TV, radio, appliances.

# MOUNTING THE BASE UNIT ON THE WALL USING THE SUPPLIED WALL MOUNT ADAPTOR



This adaptor is designed to be used with the standard bell system type wall mounting system. Align the installation hooks of the base unit with the slots of the wall mount adaptor, and push down the base unit. Then hook the wall mount adaptor with the base unit to the modular wall jack.

#### CONNECTING THE AC POWER



Plug the AC adaptor to a wall outlet (120 V AC) and the AC adaptor cord to the DC jack of the base unit.

Make sure not to route the AC adaptor cord where it may be stepped on and chafed. A chafed cord may cause fire or other electrical hazards.

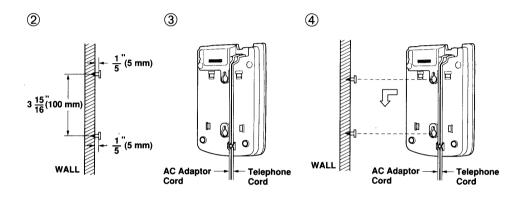
#### - Notes -

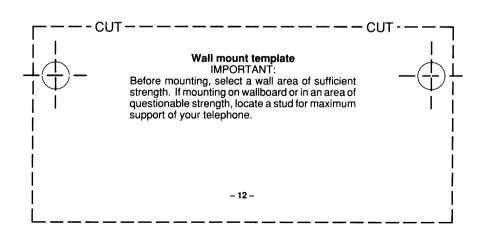
- Do not attach the AC power supply cord to building surfaces using metal fittings.
- Use only with Toshiba TAC-6700 or TAC-6700BK.

#### MOUNTING THE BASE UNIT ON THE WALL DIRECTLY

You can mount the base unit on a wall using the supplied two mounting screws.

- ① Cut out the template below and use it as a guide to position the mount screws.
- 2 Thread the screws into the wall, letting the screw heads stay exposed about 1/5 inch.
- (3) Route the telephone cord and AC adaptor cord through the guides on the back of the base unit.
- Align the slots on the back of the base unit with the two screws and gently push down the base unit to lock the screws into place.

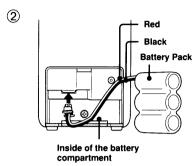


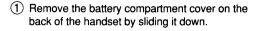


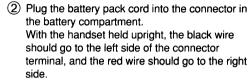
### CHARGING THE BATTERY PACK

#### INSTALL THE BATTERY PACK IN THE HANDSET

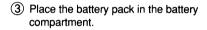
To use the handset, install the supplied rechargeable battery pack in the handset and charge it.

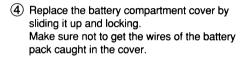






Do not try to connect forcibly. They will fit only one way as mentioned above.

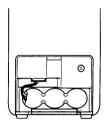




Should you need to purchase Parts or Accessories, please call **1-800-631-3811** for the location of the nearest parts distributor.

When you replace the battery pack, please check with State and local agencies for disposal of the old battery.





### IMPORTANT

#### CHARGE THE BATTERY PACK

The supplied Ni-Cd battery pack is not charged. It is important that this battery is charged for 12 to 16 hours continuously without any interruption before you use the handset for the first time. During this initial charging of the supplied battery pack or a new battery pack for replacement, locate the telephone where it can remain completely undisturbed and untouched. Do not hook the base up to a telephone line for the initial charging sequence.

After installing the battery pack, place the handset on the base unit. The CHARGE LED lights during charging. If the CHARGE LED does not light, make sure that the AC adaptor is plugged in and the handset is correctly placed on the base unit.

#### - Notes -

- The battery pack is not charged properly if the charging contacts are dirty or tarnished.
   Clean the contacts occasionally with a dry cloth.
- The supplied rechargeable battery pack should last for several years. It, however, eventually it will deteriorated and lasts only for short time even if it is charged. If this happens, you need to replace it with a new one. You can order a rechargeable battery pack at your local Toshiba dealer or authorized parts distributor. Call 1-800-631-3811.

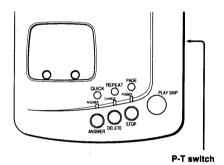
### USING THE TELEPHONE

With the FT-9005 telephone numbers can be dialed using tones, rotary type pulses, or a combination of both.

Pulse dialing is compatible with most local telephone company dialing systems. When your phone is in the Pulse mode, you will hear a tone for each number pressed, and then pulsing sounds such as those generated by a rotary dial phone.

Tone dialing provides the tone signals required for independent, low cost long distance and other special tone dialing services. Tone dialing will work only in those areas where the local phone company offers Tone Service. Subscribing to that service generally requires an extra monthly charge.

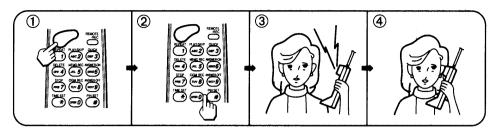
#### **TONE/PULSE SELECTION**



Set the P-T (Pulse-Tone) switch for the type of service you have, tone or pulse. If you are not sure which type of service you have, try as follows.

- (1) Set the P-T switch to T.
- Press the TALK button on the handset and listen for a dial tone.
- ③ Press any number other than 0. If the dial tone stops, you have Tone service. If the dial tone continues, you have Pulse service.
- If you have Pulse service, set the P-T switch to P.

#### **MAKING A CALL**



- 1 Press the TALK button. The TALK/BATT. LED (red) lights.
- ② Dial the phone number by pressing the number buttons.
- (3) Wait for the phone you called to begin ringing.
- 4 When the other party answers, you may begin speaking.

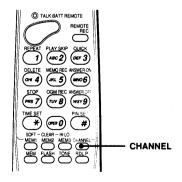
To disconnect the line, return the handset to the base unit or press the TALK button.

To make another call, press the FLASH button and dial the new number.

#### Notes -

- If the handset battery becomes weak during conversation, warning beeps will sound every 3 seconds. Finish the call as soon as possible and return the handset to the base unit for recharging.
- If the handset is too far away from the base unit, the line may not disconnect even if you
  press the TALK button. In this case, bring the handset near the base unit and press the
  TALK button again, or return the handset to the base unit.

#### IF THE LINE IS NOISY



Bring the handset near the base unit. If the line is still noisy, continue pressing the CHANNEL button until the line becomes clear.

#### Note

When the channel is changed, the TALK/BATT. LED (red) turns off momentarily. If it disconnects, error beeps sound.

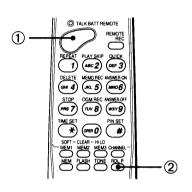
#### **ANSWERING A CALL**



When your phone rings, **lift the handset from the base unit**. There is no need to press the TALK button.

If the handset is not placed on the base unit, press the TALK button to answer the call.

#### **REDIALING THE LAST PHONE NUMBER**



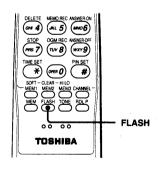
When you want to dial the same number as the last one, in such a case as the number was busy, you can dial the number (up to 32 digits) using the RDL/P button.

- 1 Press the TALK button.
- (2) Press the RDL/P button.

#### Note -

If you press any button before pressing the RDL/P button, the number is not redialed.

#### RECEIVING CALL WAITING SERVICE



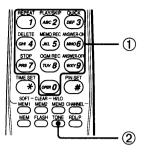
Using the FLASH button you can access to the call waiting service or other services which you may subscribe.

Press the FLASH button when you receive the signal of the service during the conversation. To return to the previous line, press the FLASH button again.

#### Note :

If you press the FLASH button without receiving such signal, the line will be disconnected.

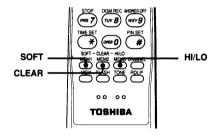
#### **USING A LONG-DISTANCE OR COMPUTER SERVICES**



The mixed dialing function allows you to use the long-distance services such as Sprint and MCI or computer services which respond to Tone signals only, even if you have Pulse telephone service.

- 1 Dial the number of the service.
- ② After the service responded, press the TONE button and continue dialing your access code or any other number required.

#### **CHANGING RINGER SOUND OR VOLUME**



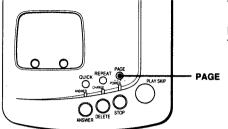
You can select clear sound or soft sound of ringer, or adjust volume. Select sound when you are **not** making a call.

To select soft sound, press SOFT (MEM1).
To select clear sound, press CLEAR (MEM2).

**To adjust volume**, press HI/LO (MEM3). Each time you press the button, the volume becomes alternately low or high.

The phone will ring the selected sound for 2 seconds when you press the button. To stop the sound, press the button again.

#### **PAGING**

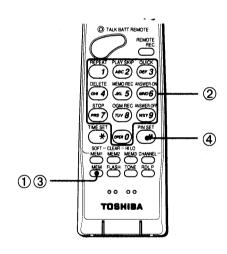


You can page from the base unit to the hand set.

Press the PAGE button.

The paging signal is heard from the hand set.

#### **CHANGING THE DIGITAL SECURITY CODE**



The digital security code is automatically set when you place the handset on the base unit.

Only in the rare event that you need to manually change the code, the following are the instructions to do so. Perform when you are **not** making a call.

- (1) Press the MEM button.
- Press a 5-digit number between 00000 and 65535.
- ③ Press the MEM button.
- Press the # button. You will hear a long beep.
- (5) Immediately place the handset on the base unit to complete the code change.

#### Note -

- Press a button within 20 seconds after the previous button. Otherwise the setting is canceled.
- If you press a wrong number such as 66000, short beeps sound and the setting is canceled.

### MEMORY DIALING

You can store up to 13 telephone numbers and dial them by pressing the memorized buttons. 10 telephone numbers can be stored in 1-digit numbers of 0 to 9, and 3 telephone numbers in the One Touch Dial Keys (MEM1/MEM2/MEM3).

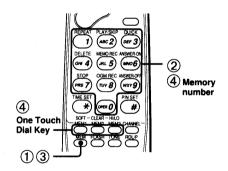
#### Buttons you can store

0 - 9, #, \*, TONE, RDL/P (as PAUSE) (TONE and PAUSE are counted as one digit.)

#### Note

- Press a button within 20 seconds after the previous button. Otherwise the setting procedure will be canceled.
- If you store a new telephone number in the same memory number, the previously stored telephone number is erased.
- If you make a mistake, short beeps sound and the setting is canceled.

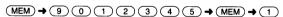
#### STORING NUMBERS



- 1 Press the MEM button.
- ② Dial the telephone number (up to 16 digits).
- 3 Press the MEM button.
- Press the number (One Touch Dial Key or 0 to 9) in which you want to store the telephone number.

A long beep sounds when the telephone numbers are stored.

**EXAMPLE** to store 9012345 in memory number 1



**EXAMPLE** to store 9012345 in One Touch Dial Key (MEM1)

**EXAMPLE** to include TONE for mixed dialing and store in memory number 2

$$MEM \rightarrow 9012345 \rightarrow TONE \rightarrow 678912 \rightarrow MEM \rightarrow 2$$

**EXAMPLE** to store 0 - (PAUSE) 123456 in memory number 3

$$\begin{array}{c}
\text{MEM} \rightarrow 0 & \text{RALP} & 1 & 2 & 3 & 4 & 5 & 6 & \rightarrow \text{MEM} \rightarrow 3
\end{array}$$

#### To store other numbers

Repeat steps (1) to (4).

#### Write down the numbers

Use the SPEED DIAL INDEX CARD at the back of the handset.

#### **DIALING A STORED NUMBER**

#### To dial the number stored in One Touch Dialing Keys

- 1 Press TALK to make a call.
- (2) Press the One Touch Dialing Key (MEM1, MEM2, MEM3) for the telephone number.

#### To dial the number stored in memory numbers

- 1 Press TALK to make a call.
- Press the MEM button.
- 3 Press the memory number (0 to 9) for the telephone number.

#### **ERASING A TELEPHONE NUMBER**

- 1 Press the MEM button twice.
- ② Press the memory number or One Touch Dial Key for the telephone number you want to erase. A long beep sounds when the number is erased.

#### **EXAMPLE** to erase the number in 5

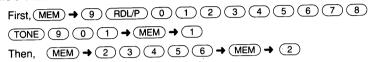


### CHAIN DIALING (When the telephone number is more than 16 digits)

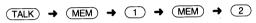
There are some different dialing options.

#### You can:

Store the numbers in two memory numbers or One Touch Dial Keys
 Store 9-012345678 TONE 90123456 in the memory numbers 1 and 2, for example.

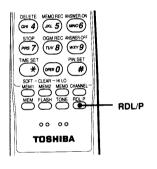


To dial the above number



- Store the first few numbers of the dialing sequence, and dial the rest numbers directly yourself
- Store the last few numbers of the dialing sequence, and dial the rest numbers directly

### **USING THE MEMORY DIALING FOR PBX**



The RDL/P (redial/pause) button allows you to insert a pause of about four seconds in the memory dialing to make an outgoing call through a PBX or a long distance service.

**EXAMPLE** to store 0-1234567 to call through a PBX in memory number 1



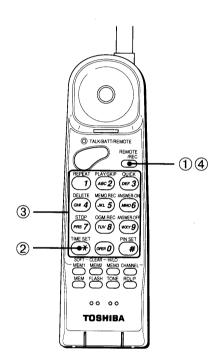
If more than 4 seconds are needed, press RDL/P twice.

If you may require further operating instructions about memory dialing, call **1-800-221-0314**.

### ANSWERING MACHINE

The FT-9005 works as an answering machine which answers an incoming call and takes a message for you. Further, you can leave a memo message to a person who will use this telephone, record telephone conversations in progress, and so on. The answering machine uses an integrated circuit Digital Signal Processor and is able to record approximately 14 minutes in total time. To use the answering machine, start from setting up the clock time.

#### SETTING THE CLOCK



The clock of the answering machine starts when you install the back-up battery, however it does not start from the actual time.

You need to set the actual time so that the answering machine can tell you the correct time.

Use the number buttons and \* or # to set the clock.

Day of a week:

Sunday = 1 Monday = 2 Tuesday = 3 Wednesday = 4 Thursday = 5 Friday = 6 Saturday = 7

Hour: 01 to 12 Minute: 00 to 59

AM: \* PM: #

#### **EXAMPLE** to set Monday, 9:20 PM

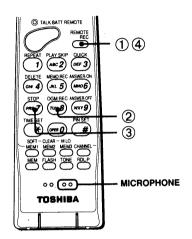
- The REMOTE/REC button.
  The REMOTE/REC LED (green) lights up. You will hear date of a week, time and number of messages announced.
- 2 Press the \* button.
- 3 Press 2 0 9 2 0 and #.
  A long beep sounds. The telephone will announce the time and day of a week you set.
  The clock restarts.
- Press the REMOTE/REC button. The REMOTE/REC LED goes out.

#### Notes

- Complete the clock setting within 2 minutes after step ②. Otherwise the setting will be canceled.
- If you press the wrong button, short beeps will sound. Press the correct button.
- If a call comes in during clock setting, the setting procedure is canceled.

### RECORDING THE OGM (OUTGOING MESSAGE)

When someone calls you, the answering machine answers the call and announce the OGM.



Make your OGM longer than 2 seconds and shorter than 19 seconds. Record in a quiet place and face squarely to the handset microphone.

- ① Press the REMOTE/REC button of the handset. The REMOTE/REC LED (green) lights up.
- Press the OGM REC B button. When a long beep sounds, start speaking your OGM. The OGM is recorded. The ANSWER LED of the base unit flashes during recording. If the OGM exceeds 16 seconds the flashing becomes faster. If 19 seconds have passed, OGM recording stops automatically. To stop OGM recording, go to step 3.
- 3 At the end of the OGM, press the OGM REC 8 button.
  A beep sound and recording stops. You can also stop recording by pressing the STOP 7 button.
  Your OGM will be played back automatically. (If you want to stop playback, press the STOP 7 button.)
  When the playback is finished, the answering machine becomes ready to answer calls.
- 4 Press the REMOTE/REC button.

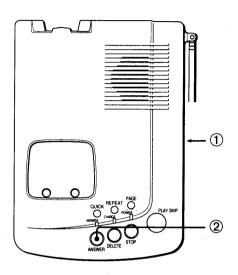
**To change your OGM**Record a new OGM. The previous OGM is erased.

#### **Notes**

- You cannot operate the answering machine when the handset is engaged with the outside line.
- If a call comes in during OGM recording, OGM recording stops and the bell rings. If the recorded OGM is longer than 2 seconds, the OGM is kept in memory.

#### SETTING THE ANSWERING MACHINE TO ANSWER CALLS

The answering machine can take up to 40 messages, the maximum is 2 minutes per message.



#### SET UP

- (1) Set the REC TIME switch.
  - 2 : To record callers' messages. Each message can be recorded for maximum 2 minutes.

ANN: To make announcement only. Callers' messages are not recorded.

#### To set

② Press the ANSWER button. A long beep sounds. The ANSWER LED turns on. The OGM is played back.

The answering machine becomes ready to answer calls.

#### - Note -

- You can set the answering machine to take messages even if the incoming ring has started. In this case, the OGM is not played back.
- If your OGM is less than 2 seconds, the answering machine will not be ready to answer calls.

#### SETTING THE ANSWERING MACHINE TO NOT ANSWER CALLS

Press the ANSWER button. A long beep sounds. The ANSWER LED turns off.

#### HOW THE ANSWERING MACHINE OPERATES

- When a call comes in, the answering machine answers and plays back the OGM. The ANSWER LED flashes.
- ② If you set to take messages, the answering machine records the caller's message after beep. If you set to announce only, the answering machine plays back the OGM twice and disconnect the line after beep.
- (3) When the caller disconnects the line, the answering machine stops recording.

#### To answer the call yourself

While the answering machine is answering or taking messages, you can answer the call yourself by picking up the handset from the base unit or pressing the TALK button. The answering or recording stops.

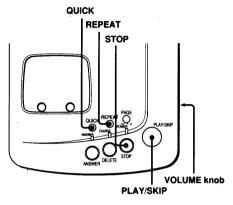
# The answering machine will automatically disconnects the line after a signal beep while taking messages:

- · When 2 minutes has passed.
- · When the total recording time has been used up.
- · If there is 7 seconds of silence.
- If the call is answered by another telephone connected to the same telephone line.

### The answering machine cancels recording and does not count the call:

- If the incoming message is shorter than 2 seconds.
- . If the line is disconnected within 7 seconds.

#### LISTENING TO THE INCOMING MESSAGES



You can listen to the messages from the base unit speaker.

(You may listen to the messages using the handset also. See "Operating the answering machine on the handset" on page 29.)

#### Press the PLAY/SKIP button.

A long beep sounds. And you will hear the number of messages in the answering machine.

The answering machine plays back the messages starting from the one recorded first accompanied by the time it was recorded. When all messages are played back, a long beep sounds.

To stop playback, press the STOP button.

- To skip to the next message, press PLAY/SKIP button. If you press the button within 3 seconds after the time stamp has started, the current time stamp will be skipped and the current message is played back. If you press the button after 3 seconds have passed, the current message as well as the next time stamp will be skipped and the next message is played back.
- To repeat playback, press the REPEAT button. If you press the button within 8 seconds after the time stamp has started, the previous message is played back. If you press the button after 8 seconds have passed, the current message is played back again. If you press the button while the message is being played back by skip function, the current message is always played back with the time stamp.
- To play back at high speed, press the QUICK button. To resume normal speed, press the button again.
- To adjust the speaker volume, slide the VOLUME knob.

#### · Note ·

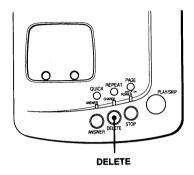
#### On the remaining recording time

If 35 messages are recorded or the remaining recording time becomes less than 2 minutes, short beeps sounds.

The ANSWER LED flashes in answer mode.

To conserve the remaining recording time, we recommend you to delete the incoming messages which you have already listened.

#### **DELETING THE INCOMING MESSAGES**



You can delete all messages together, or each message individually.

#### To delete individual messages

Press the DELETE button for 1 second while the message you want to delete is played back.

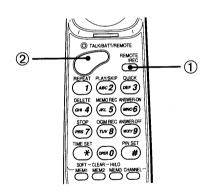
#### To delete all messages

Make sure that the answering machine is turned on, and press the DELETE button for 3 seconds. Intermittent beeps sound and all messages are deleted.

#### Note -

If there are messages which have not been played back, short beeps sound and the messages are not deleted.

### **SCREENING INCOMING CALLS**



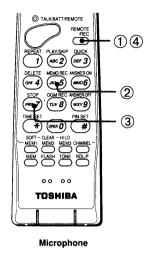
While the answering machine is taking messages, the OGM and incoming messages are heard from the base unit speaker.

As the REMOTE/REC LED (red) of the handset blink while the answering machine is taking messages, you can notice and listen to the OGM and incoming messages also on the handset.

- Tress the REMOTE/REC button. The TALK LED (green) lights. During screening, the telephone keeps recording the caller's message.
- ② If you decide to take a call, press the TALK button.

The answering machine stops recording.

#### LEAVING A MEMO MESSAGE



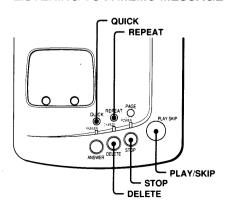
You can leave a memo message to a person who use this telephone. When there is a memo message, the ANSWER LED flashes.

- Press the REMOTE/REC button of the handset.
  The REMOTE/REC LED (green) lights up.
- Press the MEMO REC 5 button. When a long beep sounds, start speaking your memo message. The memo message is recorded. The ANSWER LED of the base unit flashes during recording. If 2 minutes have passed, memo message recording stops automatically. To stop memo message recording, go to step 3.
- 3 At the end of the memo message, press the MEMO REC 5 button.
  A beep sound and recording stops. You can also stop recording by pressing the STOP 7
  button. The ANSWER LED flashes.
- 4 Press the REMOTE/REC button.

#### Notes -

- If 2 minutes passed during recording, a long beep sounds and recording is stopped.
- If a call comes in during recording, the recording stops and the bell rings. If the recorded memo message is longer than 2 seconds, the memo message is kept in memory.
- In this case, make sure that the answering machine is turned on.

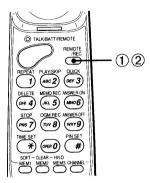
#### LISTENING TO A MEMO MESSAGE



- To listen to the memo message, see "Listening to the incoming messages" on page 26.
- To delete the memo message, press the DELETE button for 1 second while the memo message is played back.

### **RECORDING A TELEPHONE CONVERSATION**

You can record the telephone conversation in progress. The recorded conversations are counted as incoming messages.



Press the REMOTE/REC button of the handset during conversation.

The LED changes from red to green and recording starts.

The telephone sounds warning beeps to let the other party know that the call is being recorded.

② To stop recording press the REMOTE/REC button.

The LED changes from green to red.

**To listen to the recorded conversation,** see "Listening to the incoming messages" on page 26.

#### Notes -

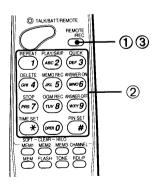
- If the recording capacity is fully occupied during recording, the recording stops without notifying you.
- During recording, only TALK, CHANNEL and REMOTE/REC buttons operate.
- If the recorded conversation is shorter than 2 seconds, the recording is canceled.

### OPERATING THE ANSWERING MACHINE FROM THE HANDSET

You can operate the answering machine such as turning on or off, listening to the messages on the handset.

The dialing keys work as the command keys for remote operation.

 When you listen to the messages on the handset, the messages are not heard from the base unit speaker.



#### To operate

Teress the REMOTE/REC button. When the handset is connected with the answering machine, the REMOTE/REC LED (green) lights.

The answering machine announces the day of a week, time and number of messages. Then it waits for your command. You will hear intermittent beeps.

You can interrupt the announcement by going to next step.

- ② Enter the command using the dialing keys. See the table on the next page for the description of the command.
- When you are finished, press the REMOTE/ REC button, or replace the handset on the base unit to disconnect.

#### **Table of Command**

Operation	tion KEY	
To repeat an incoming message.	PRESS	(REPEAT) 1
To play back incoming and memo messages. Press again to skip to the next one. If there is no incoming or memo message, short beeps sound.	PRESS	(PLAY/SKIP) 2
To play back messages at high speed. To resume normal speed, press again.	RRESS	(QUICK) 3
To delete a message being played back.	PRESS	(DELETE) 4
To record a memo message.	PRESS	(MEMO REC) 5
To set the telephone to answer calls.	PRESS	(ANSWER-ON) 6
To stop operation.	PRESS	(STOP) 7
To record your OGM.  (1) When you hear a long beep, start speaking your OGM.  (2) When you are finished, press 8 or 7 to stop. The OGM will be played back.	PRESS	(OGM REC) 8
To set the telephone to not answer calls.	PRESS	(ANSWER-OFF)
To set the clock (see page 22).	PRESS	(TIME SET) *
To set the PIN (Access Code number) (see page 31).	PRESS	(PIN SET) #

#### Notes -

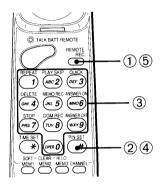
- Enter the command within 20 seconds, or while you hear intermittent beeps. If you fail to enter a command in time, the line is disconnected.
- If there is an incoming call, the remote operation is interrupted, and the incoming ring sounds.
- The TALK button of the handset will not operate during remote operation.
- · The buttons on the base unit will not operate during remote operation.
- If you hear busy tone when you try to access, the answering machine is being operated on the base unit.

## REMOTE OPERATION

You can operate the answering machine when you are away from home by calling from a **touch** tone telephone.

- For remote operation, you must set your PIN number (Personal Identification Number) and enter it when your answering machine answers.
- The dialing keys work as the command keys for remote operation.

#### SETTING THE PIN NUMBER



You can use 2-digit number from 00 to 99 as your PIN number to access your answering machine from a touch tone telephone.

Press the REMOTE/REC button.
 When the handset is connected with the answering machine, the REMOTE/REC LED (green) lights.
 The answering machine announces the time, day of a week and number of messages. Then

it waits for your command. You will hear intermittent beeps. You can interrupt the announcement by going to next step.

- (2) Press the # button.
- (3) Press a 2-digit number.
- Press the # button. A long beep sounds and your PIN number is set.
- (5) Press the REMOTE/REC button or replace the handset on the base unit to disconnect.

#### Note -

If there is a long power interruption while the back-up battery has been discharged, the PIN number is automatically set to "00".

#### OPERATING THE ANSWERING MACHINE FROM A TOUCH TONE TELEPHONE

To operate the answering machine from a touch tone telephone, the answering machine should be turned on. However, you can operate the answering machine even if it is turned off.

- Call your telephone.
- When the answering machine is turned on During OGM playback or incoming message recording, press the # button and enter your PIN number.

#### When the answering machine is not turned on

After 10 rings, the line is connected and you will hear intermittent beeps. Press the # button and enter your PIN number within 20 seconds.

- 3 The answering machine announces the time, day of a week and number of messages.
- 4 If there are incoming messages, they are played back automatically.
- (5) Then the answering machine waits for your command. You will hear intermittent beeps.
- Enter the command using the dialing keys.
  See the table on the next page for the description of the commands.

#### Notes

- When you enter the PIN number, press # and PIN number buttons within 2 seconds after the previous one.
- If you enter wrong PIN number 3 times, the line will be disconnected.
- Enter the command within 20 seconds, or while you hear intermittent beeps. If you fail to enter a command in time, the line is disconnected.
- Make sure to stop all operations such as recording or playback before you disconnect line.
   Otherwise, the answering machine may keep on answering, and the line will be busy when the next incoming call comes.
- If the recording capacity is full, the call will be connected after 10 rings, even if you have turned on the answering machine.
- Make sure to set the unit into stop mode by pressing # and 7 each time you change the
  operational status.

#### **Table of Command**

If you press # and 1 again just after the current message has started, the previous message is played back.  To play back incoming and memo messages, press # and 2. To skip to the next message, press # and 2 again. If there is no incoming or memo message, short beeps sound.  To pause, press # key. To resume play, press # and 2 again.  Note  The playback stops after 4 minutes. To continue listening, press # and 2 again.  To play back messages at high speed. To resume normal speed, press # and 3 again.  To delete a message being played back. (Incoming and memo)  PRESS # and (Incoming and memo)  To record a memo message.  PRESS # and (Incoming and memo)  PRESS # and (Incoming and memo)	Ор	eration	K	ΈΥ
To skip to the next message, press # and 2 again. If there is no incoming or memo message, short beeps sound. To pause, press # key. To resume play, press # and 2 again.  Note The playback stops after 4 minutes. To continue listening, press # and 2 again.  To play back messages at high speed. To resume normal speed, press # and 3 again.  To delete a message being played back. (Incoming and memo)  To record a memo message.  PRESS # and (PRESS # and (PRESS)  To set the telephone to answer calls.  PRESS # and (PRESS)  To record your OGM  (1) When you hear a long beep, start speaking your OGM. (2) When you are finished, press # and 8 or 7 to stop. The OGM will be played back.  If your OGM is shorter than 2 seconds, the recording is canceled.	Note If you press # and 1 again ju	st after the current message has	PRESS	# and 1
To resume normal speed, press # and 3 again.  To delete a message being played back. (Incoming and memo)  To record a memo message.  PRESS # and (   PRESS # and (   PRESS # and (   PRESS # and (   PRESS # and (   PRESS # and (   PRESS # and (   PRESS # and (   PRESS # and (   PRESS # and (   PRESS # and (   PRESS # and (   PRESS # and (   PRESS # and (   PRESS # and (   PRESS # and (   PRESS # and (   PRESS # and (    PRESS # and (    PRESS # and (    PRESS # and (    PRESS # and (    PRESS # and (    PRESS # and (    PRESS # and (     PRESS # and (     PRESS # and (      PRESS # and (      PRESS # and (        PRESS # and (          PRESS # and (	To skip to the next message, If there is no incoming or mer sound. To pause, press # key. To re  Note The playback stops after 4 m	press # and 2 again. no message, short beeps sume play, press # and 2 again.	PRESS	# and 2
memo)  and (  To record a memo message.  PRESS # and (  To set the telephone to answer calls.  PRESS # and (  To stop operation.  PRESS # and (  To record your OGM  (1) When you hear a long beep, start speaking your OGM.  (2) When you are finished, press # and 8 or 7 to stop.  The OGM will be played back.  If your OGM is shorter than 2 seconds, the recording is canceled.	. ,	• 1	PRESS	# and 3
To set the telephone to answer calls.  To stop operation.  PRESS # and (   PRESS # and (   PRESS # and (   PRESS # and (   PRESS # and (   PRESS # and (   PRESS # and (   PRESS # and (   PRESS # and (   PRESS # and (   PRESS # and (   PRESS # and (   PRESS # and (   PRESS # and (   PRESS # and (   PRESS # and (   PRESS # and (   PRESS # and (   PRESS # and (    PRESS # and (    PRESS # and (     PRESS # and (    PRESS # and (    PRESS # and (     PRESS # and (     PRESS # and (      PRESS # and (      PRESS # and (       PRESS # and (	0 0.	layed back. (Incoming and	PRESS	# and 4
To stop operation.  To stop operation.  To record your OGM  (1) When you hear a long beep, start speaking your OGM.  (2) When you are finished, press # and 8 or 7 to stop. The OGM will be played back.  If your OGM is shorter than 2 seconds, the recording is canceled.	To record a memo message.		PRESS	# and 5
To record your OGM  (1) When you hear a long beep, start speaking your OGM.  (2) When you are finished, press # and 8 or 7 to stop.  The OGM will be played back.  If your OGM is shorter than 2 seconds, the recording is canceled.	To set the telephone to answ	er calls.	PRESS	# and 6
(1) When you hear a long beep, start speaking your OGM. (2) When you are finished, press # and 8 or 7 to stop. The OGM will be played back. If your OGM is shorter than 2 seconds, the recording is canceled.	To stop operation.		PRESS	# and 7
To set the telephone not to answer calls DDESS (#)	<ul><li>(1) When you hear a long bee</li><li>(2) When you are finished, programmed The OGM will be played b</li><li>If your OGM is shorter than 2</li></ul>	ess # and 8 or 7 to stop. ack.	PRESS	# and 8
and (	To set the telephone not to ar	nswer calls.	PRESS	<u> </u>

### EASY REFERENCE FOR REMOTE OPERATIONS

REPEAT ICM # + 1	PLAY/SKIP ICM # + 2	QUICK PLAY # + 3
DELETE (ICM/ MEMO) # + 4	REC MEMO # + 5	ANSWER ON # + 6
STOP # + 7	RECORD OGM # + 8	ANSWER OFF # + 9
		PAUSE ICM

### **SPECIFICATIONS**

#### **HANDSET**

Power Source Customer Replaceable Ni-Cd Battery

270 mAH 3.6 V DC

Battery Life 3 weeks at Standby Mode, after proper initial charging cycle

Approx. 8-1/8 x 2-3/8 x 2-1/4 inches (203 x 59 x 52 mm)

Antenna Length 4-1/2 inches (112 mm)

Approx. 8.5 oz (240 g)

#### **BASE UNIT**

Telephone Cord

Owner's Manual

Wall Mount Screw

Wall Mount Adaptor

Speed Dial Index Card

Weiaht

Dimensions (H/W/D)

Power Source AC 120 V 60 Hz/DC 9 V

Dimensions (H/W/D) Approx. 1-3/4 x 5-7/8 x 8-3/4 inches (46.5 x 148 x 218 mm)

Weight Approx. 18.7 oz (520 g)

#### SUPPLIED ACCESSORIES

Back-up 9 volts battery for base unit (1) Part #. RC003329

Rechargeable Battery (1) TRB-6500 Part #. RC003029 AC Adaptor (1) TAC-6700 (Part #. RC003528)

(1) TAC-6700 (Part #. RC003528) for FT-9005 or TAC-6700BK (Part #. RC003328) for FT-9005BK

(1) Part #. RC001861

(1) Part #. RC004037

(1) Part #. RC004035

(2) Part #. RC000936

(1) WMA-6000 (Part #. RC001351) for FT-9005 or WMA-6000BK (Part #. RC003564) for FT-9005BK

For purchase of Rechargeable Battery and Wall Mount Adaptor, please call 1-800-631-3811.

### TOSHIBA

#### **REMOTE OPERATIONS FT-9005**

- A Call your machine from touch tone phone. Afteryour machine answers, enter your PIN (Access Code) pressing each digit for at least 1 second. Invitation tone sounds after your PIN has been correctly entered. Now enter your command (# and number) by pressing the keypad button for at least 1 second.
- B To playback incoming and memo messages press #2. Press #2 again to skip. To record a memo message
- press #5. To record your OGM press #8. To turn on the answer mode press #6. To turn off the answer mode press #9.
- C During playback of messages, press #3 to play back quickly.

To delete the messages press #4. To pause press # only. To repeat press #1 (incoming message only).

**D** To stop operation press #7.

# TROUBLESHOOTING GUIDE

Should any problem occur with the set, make the following simple tests to determine whether or not servicing is required.

If the problem persists after you have made these tests, call **1-800-631-3811** for Customer Service.

Problem	Cause and Countermeasure
No dial tone. No calls come in.	<ul> <li>AC adaptor of the base unit is not plugged into the AC 120 V outlet.</li> <li>Battery is low. → Place the handset on the base unit to recharge.</li> <li>Telephone line cord is disconnected. → Check the wall telephone jack.</li> <li>The previous call is not disconnected. → Press the TALK button to disconnect the line.</li> <li>Trouble with the telephone line. → Check with other telephone.</li> </ul>
The line is noisy.	<ul> <li>The handset is too far from the base unit. → Bring the handset near the base unit.</li> <li>The battery is low. → Place the handset on the base unit to recharge.</li> <li>The base unit is located in a place with high interference. → Relocate the base unit.</li> <li>Interference from TV, appliances, etc. → Move away from the interference source.</li> </ul>
Battery pack goes low quickly.	The battery pack was not fully charged at the initial charging. Charge the battery pack for 12 to 16 hours without any interruption.
The message is incomplete.	<ul> <li>The incoming message was longer than 2 minutes, or shorter than 2 seconds.</li> <li>The memo message was longer than 1 minute, or shorter than 2 seconds.</li> <li>The recording capacity became full during recording.</li> </ul>
The answering machine does not respond to remote operation.	<ul> <li>You are not calling from a touch tone phone.</li> <li>The PIN number you entered was wrong. (See page 31)</li> </ul>
The answering machine does not answer to callers.	The recording capacity is full. In this case, the line will be connected after 10 rings. However, the answering machine will not answer with OGM. You will hear intermittent beeps to wait for your PIN number.
The unit operates abnormally.	Try in this order.  Try in this order.  Remove the back-up battery.  Install the back-up battery.  Connect the AC adaptor.  Connect the AC adaptor.  The settings and messages are erased. The memory dialing numbers are not erased.
Blinking the power LED on the base unit.	The AC power is supplied but there is no back-up battery installed or the back-up battery power becomes low.  → Install the back-up battery in the base unit.

#### SERVICE REQUIREMENTS

If the cordless telephone should malfunction, all repairs will be performed by an authorized Toshiba Service Station. This unit has been registered within the FCC for direct connection to the telephone network. Under the FCC program, no customer is authorized to repair this unit. This applies to a unit both in and out of warranty. If an unauthorized repair is performed, the registration of the unit for direct connection to the network will be null and void. If the unit is still in warranty, the remainder of the warranty period will also be null and void.

It is the responsibility of users requiring service to report the need for service to the Toshiba dealer.

#### IMPORTANT INSTRUCTIONS TO USERS

Your FT-9005 has been designed and constructed to conform to federal regulations and can be connected to the phone line as described in this manual.

Please note that each product connected to the telephone line places a certain load on the line. We designate this as the unit's "Ringer Equivalence Number".

It is most unlikely, but...If your FT-9005 should cause problems on the phone line, the phone company has the right to temporarily discontinue your service. If this happens, the phone company will notify you and give you the opportunity to correct the problem. Also, you need to know that the phone company does have the right to make changes in their lines and/or equipment.

If these changes might affect your FT-9005 (or require changes in the FT-9005 or its connection), the phone company will notify you in writing, so you have the chance to take whatever action necessary to ensure uninterrupted phone service.

#### **FCC REQUIREMENTS**

You are no longer required by the FCC to notify your local telephone company of your intent to connect a new telephone. Your local telephone company may call you and request information about your phone such as: the brand name, model number, registration number, and ringer equivalence number. This information is provided on a label located at the bottom of the base unit and handset.

You may not directly connect your FT-9005 to coin telephone services. Check with your local telephone company if you wish to connect your FT-9005 to a party line service. Some party line service require a special adaptor or modification to your telephone.

#### TELEPHONE/TELEPHONE ANSWER MACHINE LIMITED WARRANTY

Toshiba America Consumer Products, Inc. ("TACP") and Toshiba Hawaii nc. ("THI") make the following limited warranties. These limited warranties extend to the original consumer purchaser or any person receiving this set as a gift from the original consumer purchaser and to no other purchaser or transferee.

#### Limited One (1) Year Warranty

TACP and THI warrant this product and its parts against defects in materials or workmanship for a period of one year after the date of original retail purchase. During this period, TACP and THI will repair a defective product or part, without charge to you. You must deliver the entire set to an Authorized TACP/THI Factory Service Center. You pay for all transportation and insurance charges for the set to and from the Factory Service Center.

#### Limited One (1) Year Warranty of Parts

TACP and THI warrant the parts in this product against defects in materials or workmanship for a period of one year after the date of original retail purchase. During this period TACP and THI will replace a defective part without charge to you. You must also deliver the entire product to one of the Factory Service Centers listed below. You pay for all transportation and insurance charges for the product to and from the Factory Service Center.

#### Owner's Manual

You should read the owner's manual thoroughly before operating this product.

#### Step-By-Step Procedures - How To Obtain Warranty Service

### IN THE CONTINENTAL

Should your unit require service or parts, CALL Toll Free 1-800-631-3811

#### Your Responsibility

The above warranties are subject to the following conditions:

- You must retain your bill of sale or provide other proof of purchase.
   Contact one of the Factory Service Centers for warranty service within (30) days after you find a defective product or part. You can attain service by contacting one of the TACP/THI Factory Service Centers listed below.
- (3) You must notify a Factory Service Center within thirty (30) days after you discover a defective product or part.
- (4) All warranty servicing of this product must be made by a Factory Service Center TACP/THI Service Station.
- (5) These warranties are effective only if the product is purchased and operated in the U.S.A.
- (6) Warranties extend only to defects in materials or workmanship as limited above and do not extend to any product or parts which have been lost ro discarded by you or to damage to products or parts caused by misuse, accident, improper installation, improper maintenance or use in violation of instructions furnished by us; or to units which have been altered or modified without authorization of TACP/THI or to damage to products or parts thereof which have had the serial number removed, altered, defaced or rendered illegible.



#### HAWAII

Toshiba Hawaii Inc. Service Department 327 Kamakee Street Honolulu, HI 96814 Phone Number: (808) 521-5377

#### IN THE EVENT A PROBLEM SHOULD DEVELOP WITH YOUR PRODUCT, PLEASE PROCEED AS FOLLOWS:

- (1) Contact a TACP/THI Factory Service Center for warranty service within thirty (30) days after you find a defective product or part. You can find an Authorized TACP/THI Service Station by calling this toll free number 1-800-631-3811 or by contacting one of the TACP/THI Service Centers listed below.
- Arrange for the delivery of the product to the Authorized TACP/THI Service Station Products shipped to the Service Station must be insured and safely
- and securely packed, preferably in the original shipping carton, and a letter of explaining the defect and also a copy of the bill of sale or other proof of purchase must be enclosed. All transportation and insurance charges must be prepaid by you.
- (3) If you have any question about service, please contact one of the following TACP/THI Service Centers:

EAST 82 Totowa Road Wayne, NJ 07470-3191 Phone Number:

(201) 628-8000

SOUTHEAST 6115 Jimmy Carter Blvd., Suite C2, Norcross, GA 30071-4607\* Phone Number: (404) 242-7500 MIDWEST 1010 Johnson Drive Buffalo Grove, IL 60089-6900 Phone Number: (708) 541-9400

SOUTHWEST 1421 Champion Drive Suite 304 Carrollton, TX 75006-6871 Phone Number: (214) 243-1367 WEST 5490A East Francis St Ontario, CA 91761-3622 Phone Number: (909) 998-5303

#### IMPORTANT: PACKING AND SHIPPING INSTRUCTIONS

When you send the product to a service center, you should use the original carton box and packing material, then insert the original carton box containing the unit into another carton, using more packing material.



ALL WARRANTIES IMPLIED BY STATE LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE EXPRESSLY LIMITED TO THE DURATION OF THE LIMITED WARRANTIES SET FORTH ABOVE. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. WITH THE EXCEPTION OF ANY WARRANTIES IMPLIED BY STATE LAW AS HEREBY LIMITED, THE FOREGOING EXPRESS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, GUARANTEES, AGREEMENTS AND SIMILAR OBLIGATIONS OF MANUFACTURER OR SELLER WITH RESPECT TO THE REPAIR OR REPLACEMENT OF ANY PRODUCT OR PARTS.

IN NO EVENT SHALL TACP OR THIBE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES. Some states do not allow the exclusion or limitation of incidental or consequential damages so the above limitation may not apply to you.

No person, agent, distributor, dealer, service station or company is authorized to change, modify or extend the terms of these warranties in any manner whatsoever. The time within which an action must be commenced to enforce any obligation of TACP and THI arising under this warranty or under any statue, or law of the United States or any state thereof, is hereby limited to one year from the date you discover or should have discovered, the defect. This limitation does not apply to implied warranties arising under state law. Some states do not permit limitation of the time within which you may bring an action beyond the limits provided by state law so the above provision may not apply to you.

This warranty gives you specific legal rights and you may also have other rights which vary from state to state.



IMPORTAN	IT
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We suggest you record the following information and retain for your records along with your bill of sale or equivalent document.

Model no.	Serial no.	
Purchase date	Dealer	
Dealer address		

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UDZZ01339**BA** RC004037 Printed in Hong Kong